







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6365																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9819990297																																		
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																															
Ticket Type :	Complain	Date & Time :	13-09-2022 04:17:00																																
Vendor Details :																																			
Company Name/Client Name :	Bhoomi Ganga Enclave A Wing	Customer's Mobile :	9819990297	Name :	Vipul Bhai																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	31-12-2020 12:00:00		Type :	Non-Comprehensive																															
Product Name :	VDP																																		
Complain :	A-701 VDP Video issue																																		
Technician Comment :	vdp and out door camera working ok 6 floor distributor to flat vdp side cat 6 cable issue need to change cable																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	vdp and out door camera working ok 6 floor distributor to flat vdp side cat 6 cable issue need to change cable																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-09-2022 04:45:24</td><td>Siddhesh Chavan</td><td>Completed</td><td>vdp and out door camera working ok 6 floor distributor to flat vdp side cat 6 cable issue need to change cable</td><td></td></tr><tr><td>16-09-2022 03:44:34</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>13-09-2022 04:48:37</td><td>Siddhesh Chavan</td><td>In Progress</td><td>701 vdp with nc 01 and outdoor camera taken to office for checking vdp not working.</td><td></td></tr><tr><td>13-09-2022 04:17:16</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>13-09-2022 04:17:00</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-09-2022 04:45:24	Siddhesh Chavan	Completed	vdp and out door camera working ok 6 floor distributor to flat vdp side cat 6 cable issue need to change cable		16-09-2022 03:44:34	Siddhesh Chavan	New		-	13-09-2022 04:48:37	Siddhesh Chavan	In Progress	701 vdp with nc 01 and outdoor camera taken to office for checking vdp not working.		13-09-2022 04:17:16	Siddhesh Chavan	New		-	13-09-2022 04:17:00	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-09-2022 02:53:06</td><td>Sonu Kumar</td><td>2 camera issue resolved working ok and 4 BNC used and 6th floor camera missing</td></tr><tr><td>13-09-2022 05:17:14</td><td>YogeshDesai</td><td>camera old pcb has been changed and new pcb for camera has been replaced there is no continuously ringing in vdp all working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-09-2022 02:53:06	Sonu Kumar	2 camera issue resolved working ok and 4 BNC used and 6th floor camera missing	13-09-2022 05:17:14	YogeshDesai	camera old pcb has been changed and new pcb for camera has been replaced there is no continuously ringing in vdp all working ok.																					
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