




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6303																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9819990297																													
Technician Name :	Neeraj Chauhan		Technician Mobile :	8898885764																										
Ticket Type :	Complain	Date & Time :	05-09-2022 10:25:46																											
Vendor Details :																														
Company Name/Client Name :	Bhoomi Ganga Enclave A Wing	Customer's Mobile :	9819990297	Name :	Vipul Bhai																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	31-12-2020 12:00:00		Type :	Non-Comprehensive																										
Product Name :	CCTV																													
Complain :	mandap camera issue																													
Technician Comment :	Dvr power supply was off due to which cameras and dvr were not working. issue has been solved all cameras are working with proper recording																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Dvr power supply was off due to which cameras and dvr were not working. issue has been solved all cameras are working with proper recording																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-09-2022 06:48:57</td><td>Neeraj Chauhan</td><td>Completed</td><td>Dvr power supply was off due to which cameras and dvr were not working. issue has been solved all cameras are working with proper recording</td><td></td></tr><tr><td>05-09-2022 05:58:56</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>05-09-2022 10:26:06</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>05-09-2022 10:25:46</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-09-2022 06:48:57	Neeraj Chauhan	Completed	Dvr power supply was off due to which cameras and dvr were not working. issue has been solved all cameras are working with proper recording		05-09-2022 05:58:56	Neeraj Chauhan	New		-	05-09-2022 10:26:06	Neeraj Chauhan	New		-	05-09-2022 10:25:46	Neeraj Chauhan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-09-2022 02:53:06</td><td>Sonu Kumar</td><td>2 camera issue resolved working ok and 4 BNC used and 6th floor camera missing</td></tr><tr><td>13-09-2022 05:17:14</td><td>YogeshDesai</td><td>camera old pcb has been changed and new pcb for camera has been replaced there is no continuously ringing in vdp all working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-09-2022 02:53:06	Sonu Kumar	2 camera issue resolved working ok and 4 BNC used and 6th floor camera missing	13-09-2022 05:17:14	YogeshDesai	camera old pcb has been changed and new pcb for camera has been replaced there is no continuously ringing in vdp all working ok.																
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