

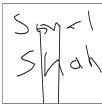

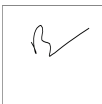


Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6158					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819990297				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	09-08-2022 03:13:44		
Vendor Details :					
Company Name/Client Name :	Bhoomi Ganga Enclave A Wing	Customer's Mobile :	9819990297	Name :	Vipul Bhai
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-12-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	VDP				
Complain :	Bhavesh bhai flat - video can't see properly from home main gate as well as out of the door				
Technician Comment :	lobby pannel installation vdone ando calling check from 302 working ok but audio issue .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	lobby pannel installation vdone ando calling check from 302 working ok but audio issue .				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	31-08-2022 12:54:14	Atique Salmani	Completed	lobby pannel installation vdone ando calling check from 302 working ok but audio issue .	
	30-08-2022 06:38:08	Atique Salmani	New		-
	18-08-2022 11:52:00	Atique Salmani	Work Pending	changed supply of lobby pannel and distribute but not working so collect lobby pannel for check .	
	18-08-2022 10:29:01	Atique Salmani	New		-
	17-08-2022 05:09:02	Atique Salmani	Work Pending	new vdp screen install and out bell issue resolved and lobby video issue pending	
	17-08-2022 03:08:47	Atique Salmani	New		-
	11-08-2022 10:41:48	Atique Salmani	Awaiting Spares	changed nc 01 but same issue so screen and out door camera remooved and collect for test .	
	10-08-2022 06:43:01	Atique Salmani	New		-
	09-08-2022 07:39:16	Atique Salmani	Work Pending	vdp 2 nd port continue bell issue and 1 st Port lobby video issue need check nc 01 and port	
	09-08-2022 03:14:00	Atique Salmani	New		-
	09-08-2022 03:13:44	Atique Salmani	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	30-08-2022 06:39:00	Atique Salmani	4 cameras installation done with open cabling working ok.also recording on...		
	17-08-2022 03:12:57	Atique Salmani	cable break not getting continuity and also ohms and power .		