

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4140</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|----------------------------------------------------------------------------------------------|---------------------|-----------------|---------------------------------------------------------------------|---|---------------------|-----------------|-----------|-----------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819990297                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                              | <b>Technician Mobile :</b>                                            | 8080922985                                                                            |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b>                                                                     | 29-10-2021 10:19:57                                                   |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Bhoomi Ganga Enclave A Wing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Customer's Mobile :</b>                                                                   | 9819990297                                                            | <b>Name :</b>                                                                         | Vipul Bhai |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 31-12-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                              | <b>Type :</b>                                                         | Non-Comprehensive                                                                     |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | A wing - 601/602 and also some flats issue - flat to lobby connectivity issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | 101 504 505 601 602 605 lobby video issue resolved and all working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | 101 504 505 601 602 605 lobby video issue resolved and all working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                              |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-02-2022 12:49:33</td><td>Siddhesh Chavan</td><td>Closed</td><td></td><td>-</td></tr><tr><td>29-10-2021 05:40:19</td><td>Siddhesh Chavan</td><td>Completed</td><td>101 504 505 601 602 605 lobby video issue resolved and all working ok</td><td></td></tr><tr><td>29-10-2021 10:32:38</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>29-10-2021 10:19:57</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                              |                                                                       |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 16-02-2022 12:49:33                                                                          | Siddhesh Chavan     | Closed          |                                                                     | - | 29-10-2021 05:40:19 | Siddhesh Chavan | Completed | 101 504 505 601 602 605 lobby video issue resolved and all working ok |  | 29-10-2021 10:32:38 | Siddhesh Chavan | New |  | - | 29-10-2021 10:19:57 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                                                                                       | Remark                                                                | Sign                                                                                  |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 16-02-2022 12:49:33                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Closed                                                                                       |                                                                       | -                                                                                     |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-10-2021 05:40:19                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Completed                                                                                    | 101 504 505 601 602 605 lobby video issue resolved and all working ok |  |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-10-2021 10:32:38                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                                                                                          |                                                                       | -                                                                                     |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-10-2021 10:19:57                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                                                                                          |                                                                       | -                                                                                     |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-12-2021 03:23:48</td><td>Siddhesh Chavan</td><td>new cat6 almond cabling done and 16 rj45 use and all working ok all flats no in lobby panela</td></tr><tr><td>28-12-2021 10:20:42</td><td>Siddhesh Chavan</td><td>503 and 504 vdp issue resolved and install new nc-01 and working ok</td></tr></tbody></table>                                                                                                                                                                                                                                                                    |                                                                                              |                                                                       |                                                                                       |            | Date Time | Technician Name | Remark | 29-12-2021 03:23:48 | Siddhesh Chavan | new cat6 almond cabling done and 16 rj45 use and all working ok all flats no in lobby panela | 28-12-2021 10:20:42 | Siddhesh Chavan | 503 and 504 vdp issue resolved and install new nc-01 and working ok |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Remark                                                                                       |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-12-2021 03:23:48                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | new cat6 almond cabling done and 16 rj45 use and all working ok all flats no in lobby panela |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 28-12-2021 10:20:42                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 503 and 504 vdp issue resolved and install new nc-01 and working ok                          |                                                                       |                                                                                       |            |           |                 |        |                     |                 |                                                                                              |                     |                 |                                                                     |   |                     |                 |           |                                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |