


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4125					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819990297				
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985	
Ticket Type :	Complain	Date & Time :	27-10-2021 10:30:41		
Vendor Details :					
Company Name/Client Name :	Bhoomi Ganga Enclave A Wing	Customer's Mobile :	9819990297	Name :	Vipul Bhai
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	31-12-2020 12:00:00		Type :	Non-Comprehensive	
Product Name :	VDP				
Complain :	A - 402/205/303/203 - flat to lobby connectivity issue 604/303 - need to add finger				
Technician Comment :	101 vdp working ok 203 vdp lobby video issue resolved 301 lobby video check and working ok 303 vdp lobby video issue resolved 402 lobby video issue resolved 603 lobby video issue resolved 604 lobby video issue resolved 303 and 604 finger add to biometric dives				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	101 vdp working ok 203 vdp lobby video issue resolved 301 lobby video check and working ok 303 vdp lobby video issue resolved 402 lobby video issue resolved 603 lobby video issue resolved 604 lobby video issue resolved 303 and 604 finger add to biometric dives				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	27-10-2021 12:15:37	Siddhesh Chavan	Completed	101 vdp working ok 203 vdp lobby video issue resolved 301 lobby video check and working ok 303 vdp lobby video issue resolved 402 lobby video issue resolved 603 lobby video issue resolved 604 lobby video issue resolved 303 and 604 finger add to biometric dives	
	27-10-2021 10:31:22	Siddhesh Chavan	New		-
	27-10-2021 10:30:41	Siddhesh Chavan	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	29-12-2021 03:23:48	Siddhesh Chavan	new cat6 almond cabling done and 16 rj45 use and all working ok all flats no in lobby panela
	28-12-2021 10:20:42	Siddhesh Chavan	503 and 504 vdp issue resolved and install new nc-01 and working ok