

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3860</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|---------------------|---------------------|--------------|-------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819990297                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                         | <b>Technician Mobile :</b> | 8898885764                                                                            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                                | 20-09-2021 03:28:36        |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Bhoomi Ganga Enclave A Wing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Customer's Mobile :</b>                                                                                              | 9819990297                 | <b>Name :</b>                                                                         | Vipul Bhai |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 31-12-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                         | <b>Type :</b>              | Non-Comprehensive                                                                     |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | a-303 continuous bell issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | door phone working OK.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | door phone working OK.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-09-2021 04:05:32</td><td>Neeraj Chauhan</td><td>Completed</td><td>door phone working OK.</td><td></td></tr><tr><td>20-09-2021 03:28:50</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>20-09-2021 03:28:36</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                         |                            |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 20-09-2021 04:05:32 | Neeraj Chauhan      | Completed    | door phone working OK.                                                                                                  |  | 20-09-2021 03:28:50 | Neeraj Chauhan | New |  | - | 20-09-2021 03:28:36 | Neeraj Chauhan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                                  | Remark                     | Sign                                                                                  |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 20-09-2021 04:05:32                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Completed                                                                                                               | door phone working OK.     |  |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 20-09-2021 03:28:50                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                                                                                                                     |                            | -                                                                                     |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 20-09-2021 03:28:36                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                                                                                                                     |                            | -                                                                                     |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-08-2023 12:46:20</td><td>Siddhesh Chavan</td><td></td></tr><tr><td>05-07-2023 10:14:16</td><td>Ravi Rajbhar</td><td>a wing 301 video door phone cantinue ringing issue resloved and ok working done lobby view ok also and out door view ok</td></tr></tbody></table>                                                                                                                                                              |                                                                                                                         |                            |                                                                                       |            | Date Time | Technician Name | Remark | 07-08-2023 12:46:20 | Siddhesh Chavan |                     | 05-07-2023 10:14:16 | Ravi Rajbhar | a wing 301 video door phone cantinue ringing issue resloved and ok working done lobby view ok also and out door view ok |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                                  |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 07-08-2023 12:46:20                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                         |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 05-07-2023 10:14:16                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | a wing 301 video door phone cantinue ringing issue resloved and ok working done lobby view ok also and out door view ok |                            |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |