

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2666</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|-----------------|---------------------|---------------------|--------------|-------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|--------------|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819990297                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                         | <b>Technician Mobile :</b>                                                   | 8080922985                                                                            |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                                                                | 05-02-2021 10:49:41                                                          |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Bhoomi Ganga Enclave A Wing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                                                                                              | 9819990297                                                                   | <b>Name :</b>                                                                         | Vipul Bhai |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 31-12-2020 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                         | <b>Type :</b>                                                                | Non-Comprehensive                                                                     |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | Show recording of A wing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | 5/2/21 recoding show and recoding record in mobile and all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | 5/2/21 recoding show and recoding record in mobile and all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-02-2021 11:22:32</td><td>Siddhesh Chavan</td><td>Completed</td><td>5/2/21 recoding show and recoding record in mobile and all camera working ok</td><td></td></tr><tr><td>05-02-2021 11:03:39</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>05-02-2021 10:50:10</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>05-02-2021 10:50:04</td><td>Siddhesh Chavan</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>05-02-2021 10:49:42</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                         |                                                                              |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign            | 05-02-2021 11:22:32 | Siddhesh Chavan     | Completed    | 5/2/21 recoding show and recoding record in mobile and all camera working ok                                            |  | 05-02-2021 11:03:39 | Siddhesh Chavan | New |  | - | 05-02-2021 10:50:10 | Siddhesh Chavan | New |  | - | 05-02-2021 10:50:04 | Siddhesh Chavan | Work Pending |  | - | 05-02-2021 10:49:42 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                                                                                  | Remark                                                                       | Sign                                                                                  |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| 05-02-2021 11:22:32                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                                                                                                               | 5/2/21 recoding show and recoding record in mobile and all camera working ok |  |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| 05-02-2021 11:03:39                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                     |                                                                              | -                                                                                     |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| 05-02-2021 10:50:10                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                     |                                                                              | -                                                                                     |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| 05-02-2021 10:50:04                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Work Pending                                                                                                            |                                                                              | -                                                                                     |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| 05-02-2021 10:49:42                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                                                                     |                                                                              | -                                                                                     |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>07-08-2023 12:46:20</td><td>Siddhesh Chavan</td><td></td></tr><tr><td>05-07-2023 10:14:16</td><td>Ravi Rajbhar</td><td>a wing 301 video door phone cantinue ringing issue resloved and ok working done lobby view ok also and out door view ok</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                         |                                                                              |                                                                                       |            | Date Time | Technician Name | Remark | 07-08-2023 12:46:20 | Siddhesh Chavan |                     | 05-07-2023 10:14:16 | Ravi Rajbhar | a wing 301 video door phone cantinue ringing issue resloved and ok working done lobby view ok also and out door view ok |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                                                                                  |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| 07-08-2023 12:46:20                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                         |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| 05-07-2023 10:14:16                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | a wing 301 video door phone cantinue ringing issue resloved and ok working done lobby view ok also and out door view ok |                                                                              |                                                                                       |            |           |                 |        |                     |                 |                     |                     |              |                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |