




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2230</b> |   |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
|--|---|---|--|---|------------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|-------------|---|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low   |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819990297  |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan   |   | <b>Technician Mobile :</b>   | 8080922985  |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>  | 18-11-2020 11:03:52  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |   |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Bhoomi Ganga Enclave A Wing   | Customer's Mobile :   | 9819990297   | Name :  | Vipul Bhai |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |   |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |   |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |   |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 31-12-2020 12:00:00   |   | Type :   | Non-Comprehensive   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP   |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | 501   |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | 501 lobby video issue solved and 101 flat to distributer cable issue and 2 camera no video issue solved and play back show to watch man and all working ok  |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | 501 lobby video issue solved and 101 flat to distributer cable issue and 2 camera no video issue solved and play back show to watch man and all working ok  |   |  |   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-11-2020 05:01:14</td><td>Siddhesh Chavan</td><td>Completed</td><td>501 lobby video issue solved and 101 flat to distributer cable issue and 2 camera no video issue solved and play back show to watch man and all working ok</td><td></td></tr><tr><td>18-11-2020 11:04:24</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>18-11-2020 11:03:52</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |  |   |            | Date Time | Technician Name | Status | Remark              | Sign         | 18-11-2020 05:01:14 | Siddhesh Chavan     | Completed   | 501 lobby video issue solved and 101 flat to distributer cable issue and 2 camera no video issue solved and play back show to watch man and all working ok                                    |  | 18-11-2020 11:04:24 | Siddhesh Chavan | New |  | - | 18-11-2020 11:03:52 | Siddhesh Chavan | New |  | - |
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| 18-11-2020 11:04:24                    | Siddhesh Chavan   | New   |  | -   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 18-11-2020 11:03:52                    | Siddhesh Chavan   | New   |  | -   |            |           |                 |        |                     |              |                     |                     |             |   |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-12-2020 03:31:14</td><td>Parshva Shah</td><td></td></tr><tr><td>08-12-2020 09:55:07</td><td>YogeshDesai</td><td>lobby panel lock connectors were removed from lobby panel panel was half removed from lobby bracket lobby panel is fixed temporarily for now lock and calls are working properly to all flats</td></tr></tbody></table>   |   |  |   |            | Date Time | Technician Name | Remark | 08-12-2020 03:31:14 | Parshva Shah |                     | 08-12-2020 09:55:07 | YogeshDesai | lobby panel lock connectors were removed from lobby panel panel was half removed from lobby bracket lobby panel is fixed temporarily for now lock and calls are working properly to all flats |   |                     |                 |     |  |   |                     |                 |     |  |   |
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