




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE2158 | | | | | | | | | | | | | | | | | | | | | | | | | |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| Priority : | High | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9819990297 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Rishi Desai | | Technician Mobile : | 8369234074 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 02-11-2020 02:58:53 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Bhoomi Ganga Enclave A Wing | Customer's Mobile : | 9819990297 | Name : | Vipul Bhai | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-12-2020 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | to show recording | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Playback shown to concern person Mr. Vrajesh also locked the File in dvr | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | Playback shown to concern person Mr. Vrajesh also locked the File in dvr | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-11-2020 03:03:06</td><td>RishiDesai</td><td>Completed</td><td>Playback shown to concern person Mr. Vrajesh also locked the File in dvr</td><td></td></tr><tr><td>02-11-2020 02:59:17</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>02-11-2020 02:58:53</td><td>RishiDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 02-11-2020 03:03:06 | RishiDesai | Completed | Playback shown to concern person Mr. Vrajesh also locked the File in dvr |  | 02-11-2020 02:59:17 | RishiDesai | New | | - | 02-11-2020 02:58:53 | RishiDesai | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-12-2020 03:31:14</td><td>Parshva Shah</td><td></td></tr><tr><td>08-12-2020 09:55:07</td><td>YogeshDesai</td><td>lobby panel lock connectors were removed from lobby panel panel was half removed from lobby bracket lobby panel is fixed temporarily for now lock and calls are working properly to all flats</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 08-12-2020 03:31:14 | Parshva Shah | | 08-12-2020 09:55:07 | YogeshDesai | lobby panel lock connectors were removed from lobby panel panel was half removed from lobby bracket lobby panel is fixed temporarily for now lock and calls are working properly to all flats | | | | | | | | | | | |
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