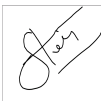
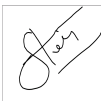
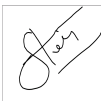


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE2109 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|---------------------------------|---|------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|-----------------|---|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----------|--|---|---------------------|--------------|-----|--|---|
| Priority : | High | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9819990297 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ravi Rajbhar | | Technician Mobile : | 8080922965 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 26-10-2020 01:21:35 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Bhoomi Ganga Enclave A Wing | Customer's Mobile : | 9819990297 | Name : | Vipul Bhai | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-12-2020 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | VDP | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 605 cannot unlock through vdp and cant see in outdoor camera | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | a wing 605 also ok working done | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | a wing 605 also ok working done | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-10-2020 01:43:33</td><td>Ravi Rajbhar</td><td>Completed</td><td>a wing 605 also ok working done</td><td></td></tr><tr><td>27-10-2020 10:46:42</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>27-10-2020 10:46:38</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>26-10-2020 01:48:09</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>26-10-2020 01:48:04</td><td>Ravi Rajbhar</td><td>Cancelled</td><td></td><td>-</td></tr><tr><td>26-10-2020 01:21:35</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 28-10-2020 01:43:33 | Ravi Rajbhar | Completed | a wing 605 also ok working done |  | 27-10-2020 10:46:42 | Ravi Rajbhar | New | | - | 27-10-2020 10:46:38 | Ravi Rajbhar | New | | - | 26-10-2020 01:48:09 | Ravi Rajbhar | New | | - | 26-10-2020 01:48:04 | Ravi Rajbhar | Cancelled | | - | 26-10-2020 01:21:35 | Ravi Rajbhar | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 28-10-2020 01:43:33 | Ravi Rajbhar | Completed | a wing 605 also ok working done |  | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 27-10-2020 10:46:42 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 27-10-2020 10:46:38 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 26-10-2020 01:21:35 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-12-2020 10:55:23</td><td></td><td></td></tr><tr><td>02-12-2020 01:16:15</td><td>Siddhesh Chavan</td><td>lobby video issue solved and all working ok</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 03-12-2020 10:55:23 | | | 02-12-2020 01:16:15 | Siddhesh Chavan | lobby video issue solved and all working ok | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 03-12-2020 10:55:23 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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