

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
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|                                        |                                                              |                          |                            |                                                              |                                                                                       |
|----------------------------------------|--------------------------------------------------------------|--------------------------|----------------------------|--------------------------------------------------------------|---------------------------------------------------------------------------------------|
| <b>Service Status Details : VE2078</b> |                                                              |                          |                            |                                                              |                                                                                       |
| <b>Priority :</b>                      | High                                                         |                          |                            |                                                              |                                                                                       |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                       |                          |                            |                                                              |                                                                                       |
| <b>Complaint Mob. No. :</b>            | 9819990297                                                   |                          |                            |                                                              |                                                                                       |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                 |                          | <b>Technician Mobile :</b> | 8080922965                                                   |                                                                                       |
| <b>Ticket Type :</b>                   | Complain                                                     | <b>Date &amp; Time :</b> | 21-10-2020 11:42:29        |                                                              |                                                                                       |
| <b>Vendor Details :</b>                |                                                              |                          |                            |                                                              |                                                                                       |
| Company Name/Client Name :             | Bhoomi Ganga Enclave A Wing                                  | Customer's Mobile :      | 9819990297                 | Name :                                                       | Vipul Bhai                                                                            |
| <b>Address :</b>                       |                                                              |                          |                            |                                                              |                                                                                       |
| Mumbai , , , , Maharashtra             |                                                              |                          |                            |                                                              |                                                                                       |
| <b>AMC Details :</b>                   |                                                              |                          |                            |                                                              |                                                                                       |
| Expiry Date :                          | 30-09-2020 12:00:00                                          |                          | Type :                     | Non-Comprehensive                                            |                                                                                       |
| <b>Product Name :</b>                  | VDP                                                          |                          |                            |                                                              |                                                                                       |
| <b>Complain :</b>                      | a wing 302 line busy                                         |                          |                            |                                                              |                                                                                       |
| <b>Technician Comment :</b>            | bhoomi a wing 302 603 102 issue resolved and ok working done |                          |                            |                                                              |                                                                                       |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                     |                          |                            |                                                              |                                                                                       |
| <b>Remark :</b>                        | bhoomi a wing 302 603 102 issue resolved and ok working done |                          |                            |                                                              |                                                                                       |
| <b>Status History :</b>                | <b>Date Time</b>                                             | <b>Technician Name</b>   | <b>Status</b>              | <b>Remark</b>                                                | <b>Sign</b>                                                                           |
|                                        | 23-10-2020 03:04:43                                          | Ravi Rajbhar             | Closed                     |                                                              | -                                                                                     |
|                                        | 21-10-2020 04:48:50                                          | Ravi Rajbhar             | Completed                  | bhoomi a wing 302 603 102 issue resolved and ok working done |  |
|                                        | 21-10-2020 03:58:38                                          | Ravi Rajbhar             | Work Pending               | a wing 904 vdp screen faulty and return office               |  |
|                                        | 21-10-2020 11:42:44                                          | Ravi Rajbhar             | New                        |                                                              | -                                                                                     |
|                                        | 21-10-2020 11:42:29                                          | Ravi Rajbhar             | New                        |                                                              | -                                                                                     |

|                                   |                        |                    |                                                                                                                                                                                            |
|-----------------------------------|------------------------|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Previous<br>Complain<br>History : | Date Time              | Technician<br>Name | Remark                                                                                                                                                                                     |
|                                   | 05-10-2020<br>11:10:04 |                    | reinstallation need work.                                                                                                                                                                  |
|                                   | 19-09-2020<br>10:15:52 |                    | munna visited PPM done link ok - 901/602/604/503/504/301/203/204/205<br>wiring problem -<br>704/601/603/301/502/505/408/201/202/101/102/103/104/105 door lock -<br>605/402/405/302/303/304 |