## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Det                | ails: VE1648   |                     |   |  |                   |            |
|-----------------------------------|--|---------------------|---|--|-------------------|------------|
| Priority:                         | High   |                     |   |  |                   |            |
| Created By:                       | Admin - Apurva Vajaria   |                     |   |  |                   |            |
| Complaint Mob.                    | 9819990297   |                     |   |  |                   |            |
| Technician<br>Name :              | Atique Salmani   |                     | Technician Mobile   |  | 8080922984        |            |
| Ticket Type :                     | Complain   | Date & Time :       | 06-08-2020 01:31:09   |  |                   |            |
| Vendor Details :                  |  |                     |   |  |                   |            |
| Company<br>Name/Client Name<br>:  | Bhoomi Ganga<br>Enclave A Wing   | Customer's Mobile : | 9819990297  |  | Name :            | Vipul Bhai |
| Address:                          |  |                     | -   |  |                   |            |
| Mumbai , , , , Mah                | arashtra   |                     |   |  |                   |            |
| AMC Details:                      |  |                     |   |  |                   |            |
| Expiry Date :                     | 30-11-2020 12:00:00  |                     | Type:   |  | Non-Comprehensive |            |
| <b>Product Name:</b>              | Intercom   |                     |   |  |                   |            |
| Complain:                         | flat no: 701 not working   |                     |   |  |                   |            |
| Technician<br>Comment :           | bhoomi a wing line not working cable break from floor duct to home so find out the cable and resolved the issue. working ok. |                     |   |  |                   |            |
| Complain<br>Operator :            | Desktop - Apurva Vajaria   |                     |   |  |                   |            |
| Remark:                           | bhoomi a wing line not working cable break from floor duct to home so find out the cable and resolved the issue. working ok. |                     |   |  |                   |            |
| Status History :                  | Date Time  | Technician Nam      | ne Status   |  | Remark            | Sign       |
|                                   | 06-08-2020 01:52:23 Atique Salma   |                     | Completed   | bhoomi a wing line not working cable break from floor duct to home so find out the cable and resolved the issue. working ok. |                   | Qui        |
|                                   | 06-08-2020 01:31:2   | 5 Atique Salmani    | New   |  |                   | -          |
|                                   | 06-08-2020 01:31:0   | 9 Atique Salmani    | New   |  |                   | -          |
| Previous<br>Complain<br>History : | Date Time  | Technician Name     | Remark  |  |                   |            |
|                                   | 05-08-2020 04:39:1   | 7 Atique Salmani    | cctv old cabling cut by mouse and find out the cable cable was cut from 4and 5 floor joind 2 mtr cable for 2cameras and working ok. |  |                   |            |
|                                   |  |                     | HDD is dead need to be change. HDD installed by Munna as on 04.08.2020  |  |                   |            |