## Vallabh Enterprises

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Service Status Details : VE1636 **Priority** : High **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9819990297 **No.** : Technician Atique Salmani **Technician Mobile** 8080922984 Name : Complain 05-08-2020 04:39:17 **Ticket Type : Date & Time :** Vendor Details : Bhoomi Ganga Customer's Mobile 9819990297 Vipul Bhai Company Name : Name/Client Enclave A Wing Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 30-11-2020 12:00:00 Expiry Date : Type : Non-Comprehensive **Product Name :** CCTV **Complain**: 4-5 cameras are off cctv old cabling cut by mouse and find out the cable cable was cut from 4and 5 floor joind 2 mtr Technician **Comment** : cable for 2cameras and working ok. Complain Desktop - Apurva Vajaria **Operator** : cctv old cabling cut by mouse and find out the cable cable was cut from 4and 5 floor joind 2 mtr **Remark** : cable for 2cameras and working ok. **Status History : Date Time Technician Name** Status Remark Sign 06-08-2020 01:54:14 Atique Salmani Completed cctv old cabling cut by mouse and find out the cable cable was cut from 4and 5 floor joind 2 mtr cable for 2cameras and working ok. 06-08-2020 10:39:14 Atique Salmani New 05-08-2020 04:39:18 Atique Salmani New **Previous Technician Name Date Time** Remark Complain **History** : 06-08-2020 01:31:09 Atique Salmani bhoomi a wing line not working cable break from floor duct to home so find out the cable and resolved the issue. working ok. 27-07-2020 10:33:49 AnilYadav HDD is dead need to be change. HDD installed by Munna as on 04.08.2020