## Vallabh Enterprises

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Service Status Details : VE1607 **Priority** : High **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9819990297 **No. : Technician Name** Anil Yadav **Technician Mobile** 8080922983 Complain 27-07-2020 10:33:49 **Ticket Type :** Date & Time : Vendor Details : Bhoomi Ganga Customer's Mobile 9819990297 Vipul Bhai Company Name : Name/Client Name Enclave A Wing Address : Mumbai,,,, Maharashtra **AMC Details :** 30-11-2020 12:00:00 Expiry Date : Type : Non-Comprehensive **Product Name :** CCTV **Complain**: Beep sound and recording issue HDD is dead need to be change. Technician **Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark :** HDD is dead need to be change. HDD installed by Munna as on 04.08.2020 **Status History : Date Time Technician Name** Status Remark Sign 06-08-2020 09:59:51 AnilYadav Completed 27-07-2020 02:07:43 AnilYaday HDD is dead need to be Work Pending change. 27-07-2020 10:34:10 AnilYadav New 27-07-2020 10:33:50 AnilYadav New Previous **Date Time Technician Name** Remark **Complain History** 06-08-2020 01:31:09 Atique Salmani bhoomi a wing line not working cable break from floor duct : to home so find out the cable and resolved the issue. working ok. 05-08-2020 04:39:17 cctv old cabling cut by mouse and find out the cable cable Atique Salmani was cut from 4and 5 floor joind 2 mtr cable for 2cameras and working ok.