

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
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|                                  |                                                      |                     |                                                                                                                                                                |                                                      |                                                                                       |
|----------------------------------|------------------------------------------------------|---------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|---------------------------------------------------------------------------------------|
| Service Status Details : VE12393 |                                                      |                     |                                                                                                                                                                |                                                      |                                                                                       |
| Priority :                       | Low                                                  |                     |                                                                                                                                                                |                                                      |                                                                                       |
| Created By :                     | Admin - Apurva Vajaria                               |                     |                                                                                                                                                                |                                                      |                                                                                       |
| Complaint Mob. No. :             | 9819990297                                           |                     |                                                                                                                                                                |                                                      |                                                                                       |
| Technician Name :                | Siddhesh Chavan                                      |                     | Technician Mobile :                                                                                                                                            | 8080922985                                           |                                                                                       |
| Ticket Type :                    | Complain                                             | Date & Time :       | 09-08-2024 04:59:42                                                                                                                                            |                                                      |                                                                                       |
| Vendor Details :                 |                                                      |                     |                                                                                                                                                                |                                                      |                                                                                       |
| Company Name/Client Name :       | Bhoomi Ganga Enclave A Wing                          | Customer's Mobile : | 9819990297                                                                                                                                                     | Name :                                               | Vipul Bhai                                                                            |
| Address :                        |                                                      |                     |                                                                                                                                                                |                                                      |                                                                                       |
| Mumbai , , , , Maharashtra       |                                                      |                     |                                                                                                                                                                |                                                      |                                                                                       |
| AMC Details :                    |                                                      |                     |                                                                                                                                                                |                                                      |                                                                                       |
| Expiry Date :                    | 31-12-2020 12:00:00                                  |                     | Type :                                                                                                                                                         | Non-Comprehensive                                    |                                                                                       |
| Product Name :                   | VDP                                                  |                     |                                                                                                                                                                |                                                      |                                                                                       |
| Complain :                       | vdp monitor wire has been disconnected need to check |                     |                                                                                                                                                                |                                                      |                                                                                       |
| Technician Comment :             | 101 vdp cable breka issue reciping and issue resoved |                     |                                                                                                                                                                |                                                      |                                                                                       |
| Complain Operator :              | Desktop - Apurva Vajaria                             |                     |                                                                                                                                                                |                                                      |                                                                                       |
| Remark :                         | 101 vdp cable breka issue reciping and issue resoved |                     |                                                                                                                                                                |                                                      |                                                                                       |
| Status History :                 | Date Time                                            | Technician Name     | Status                                                                                                                                                         | Remark                                               | Sign                                                                                  |
|                                  | 14-08-2024 06:25:04                                  | Siddhesh Chavan     | Completed                                                                                                                                                      | 101 vdp cable breka issue reciping and issue resoved |  |
|                                  | 14-08-2024 11:56:30                                  | Siddhesh Chavan     | New                                                                                                                                                            |                                                      | -                                                                                     |
|                                  | 10-08-2024 12:55:39                                  | Siddhesh Chavan     | New                                                                                                                                                            |                                                      | -                                                                                     |
| Previous Complain History :      | Date Time                                            | Technician Name     | Remark                                                                                                                                                         |                                                      |                                                                                       |
|                                  | 04-09-2024 10:45:49                                  | Atique Salmani      | 6 cameras installation done with all configuration working ok set angel according to sanket sir. Nvr factory reset now user is admin and password is admin@123 |                                                      |                                                                                       |
|                                  | 30-08-2024 01:03:44                                  | Atique Salmani      | Thre is issue in ding dong bell soniya coming reverse phase soniya continue ringing need to changed ding dong bell told to vipul sir                           |                                                      |                                                                                       |