## Vallabh Enterprises

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Service Status Details : VE11041 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9819990297 **No. :** Technician Atique Salmani **Technician Mobile** 8080922984 Name : Complain 06-03-2024 04:43:19 **Ticket Type : Date & Time :** Vendor Details : Bhoomi Ganga Customer's Mobile 9819990297 Vipul Bhai Company Name : Name/Client Name Enclave A Wing Address : Mumbai,,,, Maharashtra **AMC Details :** 31-12-2020 12:00:00 Expiry Date : Type : Non-Comprehensive **Product Name :** VDP **Complain**: Bell and outdoor camera not working together (9820664105) There is dnd activate so desable this and also out door camera keypad issue need to changed Technician client will confirm. **Comment**: Complain Desktop - Apurva Vajaria **Operator** : **Remark** : A-501 There is dnd activate so desable this and also out door camera keypad issue need to changed client will confirm. **Status History : Date Time Technician Name** Status Remark Sign 07-03-2024 05:25:52 Atique Salmani Completed 06-03-2024 07:00:00 Atique Salmani Client Side There is dnd activate so desable this and also out JZ44 door camera keypad issue need to changed client will confirm. 06-03-2024 04:43:25 Atique Salmani New **Previous Technician Name Date Time** Remark Complain **History** : 08-01-2024 12:41:15 Ravi Rajbhar a wing 605 vdp reinstallation done with big pcb and 550 cash collect visiting charge 08-12-2023 10:46:22 Ravi Rajbhar video door phone issue resolved and ok working done and big pcb install with connect in bell and 750 cash collect