## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status De	tails : VE10219					
Priority :	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob.	9819990297					
Technician Name :	Ravi Rajbhar		Technician Mobile		8080922965	
Ticket Type :	Complain	Date & Time :	08-12-2023 10:46:22			
Vendor Details :						
Company Name/Client Name :	Bhoomi Ganga Enclave A Wing	Customer's Mobile :	9819990297		Name :	Vipul Bhai
Address:						
Mumbai , , , , Ma	harashtra					
AMC Details :						
Expiry Date :	31-12-2020 12:00:0	00	Type:		Non-Comprehensive	
<b>Product Name:</b>	CCTV					
Complain:	A-603 - when bell press not able to see on screen need to send with pCB - 750/- charges - 9619836277					
Technician Comment :	video door phone issue resolved and ok working done and big pcb install with connect in bell and 750 cash collect					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	video door phone issue resolved and ok working done and big pcb install with connect in bell and 750 cash collect					
Status History :	Date Time	Technician Name	Status		Remark	Sign
	25-12-2023 11:33:01	Ravi Rajbhar	Completed	video door phone issue resolved and ok working done and big pcb install with connect in bell and 750 cash collect		Ashis
	25-12-2023 10:31:16	Ravi Rajbhar	New			-
	09-12-2023 02:49:14	Ravi Rajbhar	Work Pending	because	o PCB not install e bell side no neutral o work pending	R. K'z
	09-12-2023 10:33:53	Ravi Rajbhar	New			-
	08-12-2023 05:06:51	Ravi Rajbhar	New			-
Previous	Date Time	Technician Name	Remark			
Complain History :	01-12-2023 10:52:25		Recording not seen in acjact time			
	17-11-2023 12:08:34	Ravi Rajbhar	a wing 703 ,704 and 603 video door phone issue resolved and ok working done and 703 out door camera reinstall			