## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status D	etails : VE7883							
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	8805221540							
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965				
Ticket Type :	Complain	Date & Time :	16-03-2023 11:07:06					
Vendor Details :								
Company Name/Client Name :	Celio Future Fashion Private Ltd	Customer's Mobile :	8805221540	Name :	Vinod			
Address:								
Mumbai , Goregaon East, Mumbai, Maharashtra, India , , 400006 , Maharashtra								
AMC Details :								
Expiry Date :	15-11-2020 12:00:00		Type:	Non-Comprehensive				
<b>Product Name:</b>	Time And Attendance							
Complain:	Biometric data downloading issue							
Technician Comment :	spectra biometric attendance machine repair return with install and data upload to divice and data download check our site with client							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	spectra biometric attendance machine repair return with install and data upload to divice and data download check our site with client							

<b>Status History:</b>	Date Time	Technician Name	Status	Remark	Sign
	13-04-2023 03:25:30	Ravi Rajbhar	Closed		-
	10-04-2023 06:42:44	Ravi Rajbhar	Completed	spectra biometric attendance machine repair return with install and data upload to divice and data download check our site with client	g wh
	10-04-2023 03:38:11	Ravi Rajbhar	New		-
	25-03-2023 11:56:11	Ravi Rajbhar	Work Pending	Fire exit door access device remove with sw and lock connector and install at main entry door. Main entry device old connector keep in device only Data download check device online	JR5
	25-03-2023 10:17:07	Ravi Rajbhar	New		-
	20-03-2023 10:56:30	Ravi Rajbhar	Work Pending	celio reception attendance divice remove and take to office confrim to sridhar sir	Ma
	20-03-2023 10:54:36	Ravi Rajbhar	New		-
	17-03-2023 03:45:12	Ravi Rajbhar	New		-
	16-03-2023 11:07:39	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	12-04-2023 12:34:09	Ravi Rajbhar	biometric attendance divice recepation door card to add divice also only update in software and one parson finger add to to divice		
	15-02-2023 10:41:53	MayurYadav	Finger print add issue solve in access control device		

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