

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1423																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9867214605																								
Technician Name :	Shubham Bhojne		Technician Mobile :	9136841707																					
Ticket Type :	New Installation	Date & Time :	23-12-2019 12:39:43																						
Vendor Details :																									
Company Name/Client Name :	Jns Constructions Llp	Customer's Mobile :	9867214605	Name :	Vinita																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Computer																								
Complain :	vileparle: new machine with install																								
Technician Comment :	machine setup and install win 10 basic software customer required autocas 2010																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	machine setup and install win 10 basic software customer required autocas 2010																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-12-2019 03:14:21</td><td>ShubhamBhojne</td><td>Work Pending</td><td>machine setup and install win 10 basic software customer required autocas 2010</td><td></td></tr><tr><td>23-12-2019 12:39:51</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>23-12-2019 12:39:44</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-12-2019 03:14:21	ShubhamBhojne	Work Pending	machine setup and install win 10 basic software customer required autocas 2010		23-12-2019 12:39:51	ShubhamBhojne	New		-	23-12-2019 12:39:44	ShubhamBhojne	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-01-2020 05:54:59</td><td>Dhiraj ManeMane</td><td>On site reach Time : 12:30 Comp Name : JNS Constitution LLP Malad East Work : Hp Printer Installation User Name : Sagar Chavan Status : Hp Laserjet Pro M1136 MFP Printer Driver installation Done (Help with Kalpesh sir) Thanks Sir.. Now Printer & Scanner working fine work complete done User Sign By : Sagar Chavan</td></tr><tr><td>24-12-2019 01:11:35</td><td>Mayur Pitale</td><td>server problem has been solved</td></tr></tbody></table>					Date Time	Technician Name	Remark	16-01-2020 05:54:59	Dhiraj ManeMane	On site reach Time : 12:30 Comp Name : JNS Constitution LLP Malad East Work : Hp Printer Installation User Name : Sagar Chavan Status : Hp Laserjet Pro M1136 MFP Printer Driver installation Done (Help with Kalpesh sir) Thanks Sir.. Now Printer & Scanner working fine work complete done User Sign By : Sagar Chavan	24-12-2019 01:11:35	Mayur Pitale	server problem has been solved											
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