


B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1418					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9867214605				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	23-12-2019 10:53:10		
Vendor Details :					
Company Name/Client Name :	Jns Constructions Llp	Customer's Mobile :	9867214605	Name :	Vinita
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Computer				
Complain :	compter check n let me know				
Technician Comment :	On site reach Time : 11 O clock Because user Time Comp : JNS Constitution LLP Vikhroli West Gandhi Nagar User Name : Devidas Jadhav Work : 3 Desktop system working or not working properly checking. Status : 1) Amc system No 16 - System working fine But Keyboard & Mouse not working Properly 2) Amc Systems No 17 In System No MB No cpu fan No Cpu & Keyboard & Mouse not available + Monitor Not Powering On 3) Amc System No 18 Power on No Display & Monitor Working + HDD + SMPS Working this material check by System No 16 System No 18 MB & HDD & spms pick up User Sign By : Devidas Jadhav				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 11 O clock Because user Time Comp : JNS Constitution LLP Vikhroli West Gandhi Nagar User Name : Devidas Jadhav Work : 3 Desktop system working or not working properly checking. Status : 1) Amc system No 16 - System working fine But Keyboard & Mouse not working Properly 2) Amc Systems No 17 In System No MB No cpu fan No Cpu & Keyboard & Mouse not available + Monitor Not Powering On 3) Amc System No 18 Power on No Display & Monitor Working + HDD + SMPS Working this material check by System No 16 System No 18 MB & HDD & spms pick up User Sign By : Devidas Jadhav				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	23-12-2019 04:20:06	Dhiraj ManeMane	Completed	On site reach Time : 11 O clock Because user Time Comp : JNS Constitution LLP Vikhroli West Gandhi Nagar User Name : Devidas Jadhav Work : 3 Desktop system working or not working properly checking. Status : 1) Amc system No 16 - System working fine But Keyboard & Mouse not working Properly 2) Amc Systems No 17 In System No MB No cpu fan No Cpu & Keyboard & Mouse not available + Monitor Not Powering On 3) Amc System No 18 Power on No Display & Monitor Working + HDD + SMPS Working this material check by System No 16 System No 18 MB & HDD & spms pick up User Sign By : Devidas Jadhav	
	23-12-2019 10:53:19	Dhiraj ManeMane	New		-
	23-12-2019 10:53:11	Dhiraj ManeMane	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	24-12-2019 01:11:35	Mayur Pitale	one of the extra wire is removed from network switch now all network working fine since last 1 hours its working fine but still under observation		
	23-12-2019 12:39:43	ShubhamBhojne	machine setup and install win 10 basic software customer required autocas 2010		