B K Infotech

Service Status Details : BK1392					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9867214605				
Technician Name :	Dhiraj Mane Mane		**Technician Mobile :**	9930953373	
Ticket Type :	Complain	**Date & Time :**	19-12-2019 10:35:36		
Vendor Details :					
Company Name/Client Name :	Jns Constructions Llp	Customer's Mobile :	9867214605	Name :	Vinita
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Computer				
Complain :	vinita machine issue				
Technician Comment :	On site reach Time : 10: 30 Comp Name : JNS Constitution Andheri (W) Dev Plaza Work : All 6 System Networking issue + Epson L355 Printer Installation User Name : Vinita Khetawat Status : 1) JNA 1 system No 3 2) JNA 3 System No 2 3) server JNS system No 1 4) JNA 4 System No 4 5) JNA-10 System No 5 6) JNA 9 system No 6 All above System Network Issue resolved + Epson L355 Printer also installation Done work complete done. User Sign By : Vinita Khetawat User Coming on 11 O clock				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 10: 30 Comp Name : JNS Constitution Andheri (W) Dev Plaza Work : All 6 System Networking issue + Epson L355 Printer Installation User Name : Vinita Khetawat Status : 1) JNA 1 system No 3 2) JNA 3 System No 2 3) server JNS system No 1 4) JNA 4 System No 4 5) JNA-10 System No 5 6) JNA 9 system No 6 All above System Network Issue resolved + Epson L355 Printer also installation Done work complete done. User Sign By : Vinita Khetawat User Coming on 11 O clock				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	19-12-2019 02:21:19	Dhiraj ManeMane	Completed	On site reach Time : 10: 30 Comp Name : JNS Constitution Andheri (W) Dev Plaza Work : All 6 System Networking issue + Epson L355 Printer Installation User Name : Vinita Khetawat Status : 1) JNA 1 system No 3 2) JNA 3 System No 2 3) server JNS system No 1 4) JNA 4 System No 4 5) JNA-10 System No 5 6) JNA 9 system No 6 All above System Network Issue resolved + Epson L355 Printer also installation Done work complete done. User Sign By : Vinita Khetawat User Coming on 11 O clock	
	19-12-2019 10:35:45	Dhiraj ManeMane	New		-
	19-12-2019 10:35:37	Dhiraj ManeMane	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	24-12-2019 01:11:35	Mayur Pitale	one of the extra wire is removed from network switch now all network working fine since last 1 hours its working fine but still under observation
	23-12-2019 12:39:43	ShubhamBhojne	machine setup and install win 10 basic software customer required autocas 2010