







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE13607 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|----------------------------|---|---|------------|-----------|-----------------|--------|--------|------|---------------------|------------|--------------|---|---|---------------------|------------|-----|--|---|---------------------|------------|--------------|---|---|---------------------|------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 7352454804 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Sonu Kumar | | Technician Mobile : | 8454016444 | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 21-12-2024 11:10:06 | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Rahul International - Mira Road | Customer's Mobile : | 7352454804 | Name : | Vikash Sir | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 6th floor library camera need to change against faulty and 3 cameras off issue need to check | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 7th floor 1 camera off issue resolved working ok and 5th floor staircase 2 camera off issue resolved working ok and 4th floor 411 camera install working ok and room. No 413 camera faulty collect for repairing purposes | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | 7th floor 1 camera off issue resolved working ok and 5th floor staircase 2 camera off issue resolved working ok and 4th floor 411 camera install working ok and room. No 413 camera faulty collect for repairing purposes | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-12-2024 02:16:17</td><td>Sonu Kumar</td><td>Work Pending</td><td>7th floor 1 camera off issue resolved working ok and 5th floor staircase 2 camera off issue resolved working ok and 4th floor 411 camera install working ok and room. No 413 camera faulty collect for repairing purposes</td><td></td></tr><tr><td>31-12-2024 12:53:05</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-12-2024 02:34:00</td><td>Sonu Kumar</td><td>Work Pending</td><td>6th floor library camera install and 5th floor staircase 2 camera off issue resolved working ok and 4th floor floor 411 camera faulty</td><td></td></tr><tr><td>21-12-2024 11:10:27</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 31-12-2024 02:16:17 | Sonu Kumar | Work Pending | 7th floor 1 camera off issue resolved working ok and 5th floor staircase 2 camera off issue resolved working ok and 4th floor 411 camera install working ok and room. No 413 camera faulty collect for repairing purposes |  | 31-12-2024 12:53:05 | Sonu Kumar | New | | - | 21-12-2024 02:34:00 | Sonu Kumar | Work Pending | 6th floor library camera install and 5th floor staircase 2 camera off issue resolved working ok and 4th floor floor 411 camera faulty |  | 21-12-2024 11:10:27 | Sonu Kumar | New | | - |
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| 21-12-2024 11:10:27 | Sonu Kumar | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Previous Complain History : | | | |
|-----------------------------------|---------------------|-----------------|--------|
| | Date Time | Technician Name | Remark |
| | 08-04-2025 11:09:00 | Neeraj Chauhan | |
| | 04-04-2025 12:24:31 | Neeraj Chauhan | |