## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE13571								
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	7352454804							
Technician Name :	Sonu Kumar		Technician Mobile	8454016444				
Ticket Type :	Complain	Date & Time :	17-12-2024 11:36:22					
Vendor Details :								
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7352454804	Name:	Vikash Sir			
Address:								
Mumbai , , , , Maharashtra								
AMC Details :								
Expiry Date :	01-01-1970 05:30:00		Type:					
<b>Product Name:</b>	CCTV							
Complain:	1)ceo cabin camera offline 2)3rd flr AV room side DVR offline 3)1st flr room no. 107 offline 4)4th flr and 5th flr NVR offline 5)6th flr library lift 2 camera offline 6)8th flr class 801 and terrace 3 camera offline 7)Some cameras blur issue							
Technician Comment :	1(ceo cabin camera off issue resolved working ok 2(3rd floor back side dvr offline issue resolved working ok 3(1st floor 107 camera off issue resolved working ok 4(4th floor 5th floor NVR offline issue resolved working ok 5(6th floor library camera issue camera collect for repairing purposes and lift 2 camera off issue resolved working ok 6(8th floor 801 and teeris 3 camera off issue resolved working ok 7( some camera blur issue resolved working ok							
Complain Operator :	Desktop - Apurva Vajaria							
Remark :	1(ceo cabin camera off issue resolved working ok 2(3rd floor back side dvr offline issue resolved working ok 3(1st floor 107 camera off issue resolved working ok 4(4th floor 5th floor NVR offline issue resolved working ok 5(6th floor library camera issue camera collect for repairing purposes and lift 2 camera off issue resolved working ok 6(8th floor 801 and teeris 3 camera off issue resolved working ok 7( some camera blur issue resolved working ok							

Status History :	Date Time	Technician Name	Status	Remark	Sign
	18-12-2024 05:36:49	Sonu Kumar	Complete	d 1(ceo cabin camera off issue resolve working ok 2(3rd floor back side dv. offline issue resolved working ok 3( floor 107 camera off issue resolved working ok 4(4th floor 5th floor NVI offline issue resolved working ok 5( floor library camera issue camera cfor repairing purposes and lift 2 car off issue resolved working ok 6(8th 801 and teeris 3 camera off issue resolved working ok 7 ( some camera issue resolved working ok	r 1st Quant R 66th billect nera floor
	17-12-2024 06:14:35	Sonu Kumar	New		-
Previous Complain History :	Date Time			Technician Name	Remark
	08-04-2025 11:09:00			Neeraj Chauhan	
	04-04-2025 12:24:31			Neeraj Chauhan	