




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12287</b> |   |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
|---|---|---|---|---|------------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|----------------|---|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low   |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria  |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 7352454804  |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Technician Name :</b>                | Sonu Kumar  |   | <b>Technician Mobile :</b>                      | 8454016444  |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain  | <b>Date &amp; Time :</b>  | 31-07-2024 10:52:25                             |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |   |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Rahul International - Mira Road   | <b>Customer's Mobile :</b>  | 7352454804                                      | <b>Name :</b>   | Vikash Sir |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Address :</b>                        |   |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |   |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>AMC Details :</b>                    |   |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00   |   | <b>Type :</b>                                   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV  |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Complain :</b>                       | admin pc 2 cameras issue  |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Technician Comment :</b>             | Admin pc 2 camera off issue resolved working ok   |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria  |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Remark :</b>                         | Admin pc 2 camera off issue resolved working ok   |   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-07-2024 12:10:19</td><td>Sonu Kumar</td><td>Completed</td><td>Admin pc 2 camera off issue resolved working ok</td><td></td></tr><tr><td>31-07-2024 10:52:33</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>  |   |   |   |            | Date Time | Technician Name | Status | Remark              | Sign           | 31-07-2024 12:10:19   | Sonu Kumar          | Completed      | Admin pc 2 camera off issue resolved working ok   |  | 31-07-2024 10:52:33 | Sonu Kumar | New |  | - |
| Date Time                               | Technician Name   | Status  | Remark  | Sign  |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| 31-07-2024 12:10:19                     | Sonu Kumar  | Completed   | Admin pc 2 camera off issue resolved working ok |  |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| 31-07-2024 10:52:33                     | Sonu Kumar  | New   |   | -   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-08-2024 03:23:49</td><td>Atique Salmani</td><td>In Rahul sir cabin view painding because some material required so Its painding .</td></tr><tr><td>26-08-2024 12:05:04</td><td>Atique Salmani</td><td>Admin 2 vedeo baloon changed issue resolved working ok 502 out side new camera installation done working ok. 410 out side camera installation done set angel working ok staircase 8th floor done camera was off last 3 months dome camera issue so cahnged working ok also ip was deleted by some one so assign new ip 2.250and working ok.</td></tr></tbody></table> |   |   |   |            | Date Time | Technician Name | Remark | 28-08-2024 03:23:49 | Atique Salmani | In Rahul sir cabin view painding because some material required so Its painding . | 26-08-2024 12:05:04 | Atique Salmani | Admin 2 vedeo baloon changed issue resolved working ok 502 out side new camera installation done working ok. 410 out side camera installation done set angel working ok staircase 8th floor done camera was off last 3 months dome camera issue so cahnged working ok also ip was deleted by some one so assign new ip 2.250and working ok. |   |                     |            |     |  |   |
| Date Time                               | Technician Name   | Remark  |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| 28-08-2024 03:23:49                     | Atique Salmani  | In Rahul sir cabin view painding because some material required so Its painding .   |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |
| 26-08-2024 12:05:04                     | Atique Salmani  | Admin 2 vedeo baloon changed issue resolved working ok 502 out side new camera installation done working ok. 410 out side camera installation done set angel working ok staircase 8th floor done camera was off last 3 months dome camera issue so cahnged working ok also ip was deleted by some one so assign new ip 2.250and working ok. |   |   |            |           |                 |        |                     |                |   |                     |                |   |   |                     |            |     |  |   |