




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12048																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	7352454804																			
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																
Ticket Type :	Complain	Date & Time :	03-07-2024 10:50:17																	
Vendor Details :																				
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7352454804	Name :	Vikash Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	1)ground floor lobby 2 - 1 camera off issue 2)counselor office ground floor 1 camera off issue 3)5th floor 5-6 cameras off issue 4)class no. 801 - 1 camera off issue 5)Terrace side 2 - 1 camera in office for repairing																			
Technician Comment :	1. Ground floor lobby2 1 camera off issue resolved working ok 2. Counselor office 1 camera off issue resolved working ok 3. 5th floor 8 camera off issue resolved working ok 4. Ground floor 2 camera angle setting done 5. 1st floor passage 2 camera angle setting done																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	1. Ground floor lobby2 1 camera off issue resolved working ok 2. Counselor office 1 camera off issue resolved working ok 3. 5th floor 8 camera off issue resolved working ok 4. Ground floor 2 camera angle setting done 5. 1st floor passage 2 camera angle setting done																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-07-2024 05:02:37</td><td>Sonu Kumar</td><td>Completed</td><td>1. Ground floor lobby2 1 camera off issue resolved working ok 2. Counselor office 1 camera off issue resolved working ok 3. 5th floor 8 camera off issue resolved working ok 4. Ground floor 2 camera angle setting done 5. 1st floor passage 2 camera angle setting done</td><td></td></tr><tr><td>03-07-2024 05:12:43</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-07-2024 05:02:37	Sonu Kumar	Completed	1. Ground floor lobby2 1 camera off issue resolved working ok 2. Counselor office 1 camera off issue resolved working ok 3. 5th floor 8 camera off issue resolved working ok 4. Ground floor 2 camera angle setting done 5. 1st floor passage 2 camera angle setting done		03-07-2024 05:12:43	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-06-2024 12:41:44</td><td>Sonu Kumar</td><td>1 switch off issue resolved working ok</td></tr><tr><td>22-06-2024 11:00:20</td><td>PravinJagade</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	28-06-2024 12:41:44	Sonu Kumar	1 switch off issue resolved working ok	22-06-2024 11:00:20	PravinJagade							
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