







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12021																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	7352454804																													
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																										
Ticket Type :	Complain	Date & Time :	28-06-2024 12:41:44																											
Vendor Details :																														
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7352454804	Name :	Vikash Sir																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	1 switch off issue many cameras are off																													
Technician Comment :	1 switch off issue resolved working ok																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	1 switch off issue resolved working ok																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-06-2024 05:29:04</td><td>Sonu Kumar</td><td>Completed</td><td>1 switch off issue resolved working ok</td><td></td></tr><tr><td>29-06-2024 11:15:42</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>28-06-2024 03:58:41</td><td>Sonu Kumar</td><td>Work Pending</td><td>5th floor poe switch check poe switch on but cnaera not waroking need to check cmaera side tomorrow with poe switch 2</td><td></td></tr><tr><td>28-06-2024 12:41:55</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	29-06-2024 05:29:04	Sonu Kumar	Completed	1 switch off issue resolved working ok		29-06-2024 11:15:42	Sonu Kumar	New		-	28-06-2024 03:58:41	Sonu Kumar	Work Pending	5th floor poe switch check poe switch on but cnaera not waroking need to check cmaera side tomorrow with poe switch 2		28-06-2024 12:41:55	Sonu Kumar	New		-
Date Time	Technician Name	Status	Remark	Sign																										
29-06-2024 05:29:04	Sonu Kumar	Completed	1 switch off issue resolved working ok																											
29-06-2024 11:15:42	Sonu Kumar	New		-																										
28-06-2024 03:58:41	Sonu Kumar	Work Pending	5th floor poe switch check poe switch on but cnaera not waroking need to check cmaera side tomorrow with poe switch 2																											
28-06-2024 12:41:55	Sonu Kumar	New		-																										
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-07-2024 10:50:17</td><td>Sonu Kumar</td><td>1. Ground floor lobby2 1 camera off issue resolved working ok 2. Counselor office 1 camera off issue resolved working ok 3. 5th floor 8 camera off issue resolved working ok 4. Ground floor 2 camera angle setting done 5. 1st floor passage 2 camera angle setting done</td></tr><tr><td>22-06-2024 11:00:20</td><td>PravinJagade</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	03-07-2024 10:50:17	Sonu Kumar	1. Ground floor lobby2 1 camera off issue resolved working ok 2. Counselor office 1 camera off issue resolved working ok 3. 5th floor 8 camera off issue resolved working ok 4. Ground floor 2 camera angle setting done 5. 1st floor passage 2 camera angle setting done	22-06-2024 11:00:20	PravinJagade																	
Date Time	Technician Name	Remark																												
03-07-2024 10:50:17	Sonu Kumar	1. Ground floor lobby2 1 camera off issue resolved working ok 2. Counselor office 1 camera off issue resolved working ok 3. 5th floor 8 camera off issue resolved working ok 4. Ground floor 2 camera angle setting done 5. 1st floor passage 2 camera angle setting done																												
22-06-2024 11:00:20	PravinJagade																													