



Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11772					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7352454804				
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444	
Ticket Type :	Complain	Date & Time :	30-05-2024 02:48:55		
Vendor Details :					
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7352454804	Name :	Vikash Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	302,303,304 3rd floor DVR 1201,202 A, 107 view not clear 502,503,504, 7th floor studio no 5 805, 401,402,403,406, AI IPC All cameras are offline				
Technician Comment :	4th floor 406 / 407 base and braket missing 5th floor 504 camera install 7th floor studio room camera handover to vikas sir 8th floor terrace side 2 camera install and and 1 camera install 4h floor 2 camera angle setting done 3rd floor pasage 2 camera angle setting done 2nd floor 206 location change 1st floor passage 2 camera angle setting done				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	4th floor 406 / 407 base and braket missing 5th floor 504 camera install 7th floor studio room camera handover to vikas sir 8th floor terrace side 2 camera install and and 1 camera install 4h floor 2 camera angle setting done 3rd floor pasage 2 camera angle setting done 2nd floor 206 location change 1st floor passage 2 camera angle setting done				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	05-07-2024 01:44:46	Sonu Kumar	Cancelled		-
	29-06-2024 05:30:56	Sonu Kumar	Completed	4th floor 406 / 407 base and bracket missing 5th floor 504 camera install 7th floor studio room camera handover to vikas sir 8th floor terrace side 2 camera install and 1 camera install 4th floor 2 camera angle setting done 3rd floor passage 2 camera angle setting done 2nd floor 206 location change 1st floor passage 2 camera angle setting done	
	29-06-2024 11:16:05	Sonu Kumar	New		-
	03-06-2024 12:42:30	Sonu Kumar	New		-
	31-05-2024 05:53:46	Sonu Kumar	Work Pending	201 and 202 camera reinstall working done 401 402 403 and 404 camera reinstall working done. 406 camera faulty power issue. 502 camera reinstall working done 504 camera faulty power issue 503 camera not install because door lock pending. 805 camera check pending door lock Studio room camera check pending door lock. 406 or 504 camera collect need to check office Ground floor 1 DVR offline check pending.	
	30-05-2024 06:43:24	Sonu Kumar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	03-07-2024 10:50:17	Sonu Kumar	1. Ground floor lobby2 1 camera off issue resolved working ok 2. Counselor office 1 camera off issue resolved working ok 3. 5th floor 8 camera off issue resolved working ok 4. Ground floor 2 camera angle setting done 5. 1st floor passage 2 camera angle setting done		
	28-06-2024 12:41:44	Sonu Kumar	1 switch off issue resolved working ok		