




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11522					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7352454804				
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153	
Ticket Type :	Complain	Date & Time :	29-04-2024 05:21:32		
Vendor Details :					
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7352454804	Name :	Vikash Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	113 out side Class 306 Class 403 Class 503 Class 504 Get no 3 right and left side Football ground AI IPC camera 806 out side 2 and 1 All cameras offline				
Technician Comment :	806 camera falty Studio no 5 camera falty 504 camera reinstall because camera falty 302 and 303 camera reinstall working done Ground floor dvr offline issue resolve working done Total 5 camera take for repering parpose to office.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	806 camera falty Studio no 5 camera falty 504 camera reinstall because camera falty 302 and 303 camera reinstall working done Ground floor dvr offline issue resolve working done Total 5 camera take for repering parpose to office.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	06-06-2024 03:20:04	PravinJagade	Work Pending	806 camera faulty Studio no 5 camera faulty 504 camera reinstall because camera faulty 302 and 303 camera reinstall working done Ground floor dvr offline issue resolve working done Total 5 camera take for repairing purpose to office.	
	03-06-2024 12:42:36	PravinJagade	New		-
	23-05-2024 02:50:31	PravinJagade	Client Side	806 outside bullet camera installation done working ok 806 outside dome camera installation done working ok Room no 403 camera not install because camera side location selling pack.	
	23-05-2024 11:20:32	PravinJagade	New		-
	21-05-2024 11:06:20	PravinJagade	New		-
	16-05-2024 10:55:22	PravinJagade	New		-
	02-05-2024 04:01:11	PravinJagade	Work Pending	1. 113 outside camera blinking issue resolved working ok and class no 306 camera blinking issue resolved working ok 2. gate no 3 right and left side camera off issue resolved working ok and football and ground area and all IPC camera off issue resolved working ok 3. 403 camera collect ip 108 4. 8th floor .806 outside 2 camera collect for repairing purpose camera ip .192.168.2.72/192.168.2.38 5. 1 camera cleaning done and 5th floor 1 camera angle setting done 6. and 503.504 camera ceking pending	
	30-04-2024 10:13:02	PravinJagade	New		-
Previous Complain History :	Date Time		Technician Name	Remark	
	03-07-2024 10:50:17		Sonu Kumar	1. Ground floor lobby2 1 camera off issue resolved working ok 2. Counselor office 1 camera off issue resolved working ok 3. 5th floor 8 camera off issue resolved working ok 4. Ground floor 2 camera angle setting done 5. 1st floor passage 2 camera angle setting done	
	28-06-2024 12:41:44		Sonu Kumar	1 switch off issue resolved working ok	