## **Vallabh Enterprises**

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE10914								
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	7352454804							
Technician Name :	Neeraj Chauhan		Technician Mobile :	8898885764				
Ticket Type:	Complain	Date & Time :	20-02-2024 10:06:01	20-02-2024 10:06:01				
<b>Vendor Details:</b>								
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7352454804	Name:	Vikash Sir			
Address:								
Mumbai , , , , Maharashtra								
AMC Details:								
Expiry Date :	01-01-1970 05:30:00		Type:					
<b>Product Name:</b>	CCTV							
Complain :	1)1st floor dvr off 2)2nd floor 2 dvr off 3)class no. 306 camera on off 4)8th floor class no. 804 camera off 4)4th floor NVR off 5)6th floor material room and studio 3 camera off 6)7th floor 3 camera off(lift/studio room4/model making work room							
Technician Comment :	4 new ip camera installation dome 2 dvr power supply issue 2 hd camera complaint solved							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	$4~\mathrm{new}$ ip camera installation dome $2~\mathrm{dvr}$ power supply issue $2~\mathrm{hd}$ camera complaint solved							

<b>Status History:</b>	Date Time	Technician Name	Status	Remark	Sign
	10-04-2024 01:35:08	Neeraj Chauhan	Completed		-
	29-02-2024 04:44:16	Neeraj Chauhan	Work Pending	4 new ip camera installation dome 2 dvr power supply issue 2 hd camera complaint solved	\ \\ \/
	29-02-2024 10:22:11	Neeraj Chauhan	New		-
	28-02-2024 10:40:11	Neeraj Chauhan	New		-
	26-02-2024 10:39:17	Neeraj Chauhan	New		-
	24-02-2024 03:35:51	Neeraj Chauhan	New		-
	22-02-2024 10:52:41	Neeraj Chauhan	New		-
	20-02-2024 05:34:00	Neeraj Chauhan	Work Pending	2nd floor 1 dvr adupter change in client side all camera working ok and 4th floor nvr off issue resolved working ok and 409 camera off issue resolved working ok and 404 / 408 camera collect for reparing purpose	Humpa
	20-02-2024 11:29:16	Neeraj Chauhan	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	03-04-2024 01:55:11	Sonu Kumar	Cctv completed and 5th floor classroom 504 camera change and 6th floor studio room 1 camera change eall working ok		
	27-03-2024 02:56:53	Ravi Rajbhar	3-4 ex. no. check one line issue resolved gate no.4 and gate no. 3, and 5 need to cable chang and 2nd floor staff room also ok working		