


Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10487					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7352454804				
Technician Name :	Atique Salmani		Technician Mobile :	8080922984	
Ticket Type :	Complain	Date & Time :	09-01-2024 11:34:19		
Vendor Details :					
Company Name/Client Name :	Rahul International - Mira Road	Customer's Mobile :	7352454804	Name :	Vikash Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	class no. 801 - camera offline issue ground floor Councilor room camera offline issue				
Technician Comment :	801 701 issue resolved by reconnection due to some power farctuation and lift passge7 floor camera issue when connect in Poe it's shorting so collect camera and lift camera also offline check camera end power coming but need to recheck with lift person .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	801 701 issue resolved by reconnection due to some power farctuation and lift passge7 floor camera issue when connect in Poe it's shorting so collect camera and lift camera also offline check camera end power coming but need to recheck with lift person .				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	10-04-2024 01:35:10	Atique Salmani	Completed		-
	12-01-2024 12:56:29	Atique Salmani	Work Pending	801 701 issue resolved by reconnection due to some power farctuation and lift passge7 floor camera issue when connect in Poe it's shorting so collect camera and lift camera also offline check camera end power coming but need to recheck with lift person .	
	12-01-2024 10:41:48	Atique Salmani	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	03-04-2024 01:55:11	Sonu Kumar	Cctv completed and 5th floor classroom 504 camera change and 6th floor studio room 1 camera change eall working ok
	27-03-2024 02:56:53	Ravi Rajbhar	3-4 ex. no. check one line issue resolved gate no.4 and gate no. 3, and 5 need to cable chang and 2nd floor staff room also ok working