




# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE5746</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	7506373834																								
<b>Technician Name :</b>	Siddhesh Chavan		<b>Technician Mobile :</b>	8080922985																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	18-06-2022 07:11:07																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Yamunotri Co Op Hsg Society	Customer's Mobile :	7506373834	Name :	Vikash Joshi																				
<b>Address :</b>																									
mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	Dvr recording need to check on or not and training need to give																								
<b>Technician Comment :</b>	how recording check and export training done and 2 camera no video issue resolved and all camera working ok																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	how recording check and export training done and 2 camera no video issue resolved and all camera working ok																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-06-2022 09:02:08</td><td>Siddhesh Chavan</td><td>Completed</td><td>how recording check and export training done and 2 camera no video issue resolved and all camera working ok</td><td></td></tr><tr><td>18-06-2022 07:11:31</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>18-06-2022 07:11:07</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-06-2022 09:02:08	Siddhesh Chavan	Completed	how recording check and export training done and 2 camera no video issue resolved and all camera working ok		18-06-2022 07:11:31	Siddhesh Chavan	New		-	18-06-2022 07:11:07	Siddhesh Chavan	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	14-06-2022 10:36:39	Atique Salmani	1.Camera nmbr 12 check cable continuity cable joint in middle from joint to camera cable ok and from dvr to joint cable faulty so now camera nmbr 12 off becз cable faulty camera ok .use 2 bnc and 1 d.c 2.camera nmbr 6 lift camera didn't installed soniya also showing no vedeo . 3.camera nmbr 1 maine gate also joint in middle it's totally rushed from joint so it's vewing more disturbance so rejoin after find out the joint and working ok but need to changed cabling both Gate side cameras cable need approximately 120/130 metr for both cameras cable standard .4+1 4.camera nmbr 14 water insert in camera lense so it's vewing foggy also miss camera screw for angel set camera 30 meter bullet also need to changed .
	17-05-2022 11:09:45	Prashant Nikalje	work pendi Power supply install dvr side and work completed