




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5405																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9819937959																													
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																										
Ticket Type :	Complain	Date & Time :	07-05-2022 04:43:27																											
Vendor Details :																														
Company Name/Client Name :	VK Gems-Bkc	Customer's Mobile :	9819937959	Name :	Vicky Siddhapara																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	Ppm																													
Complain :	cctv																													
Technician Comment :	PPM work of cctv completed all seven cameras are working with recording of 11 days hd of 500 gb .PPM work completed																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	PPM work of cctv completed all seven cameras are working with recording of 11 days hd of 500 gb .PPM work completed																													
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-02-2022 02:48:34</td><td>Atique Salmani</td><td>make ppm check list and recording was only 4 days beczz hdd is only 500 g b and frame and bite was maximum so reset frame rate and bite now it's 15 fps frame and 512 bitrate and resolution is 960/576 . all working ok. also check hdd error beep sound and also vedeo loss beep sound activate .</td></tr><tr><td>09-09-2021 11:17:27</td><td>YogeshDesai</td><td>ppm work completed all camera working ok recording on to all cameras connected. hik connect software added in Vicky sir phone. software working.</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-02-2022 02:48:34	Atique Salmani	make ppm check list and recording was only 4 days beczz hdd is only 500 g b and frame and bite was maximum so reset frame rate and bite now it's 15 fps frame and 512 bitrate and resolution is 960/576 . all working ok. also check hdd error beep sound and also vedeo loss beep sound activate .	09-09-2021 11:17:27	YogeshDesai	ppm work completed all camera working ok recording on to all cameras connected. hik connect software added in Vicky sir phone. software working.																
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