




Vallabh Enterprises

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E : vallabhsecure@yahoo.co.in

Service Status Details : VE4826																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9819937959																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	19-02-2022 02:48:34																						
Vendor Details :																									
Company Name/Client Name :	VK Gems-Bkc	Customer's Mobile :	9819937959	Name :	Vicky Siddhapara																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Ppm																								
Complain :	CCTV																								
Technician Comment :	make ppm check list and recording was only 4 days beczz hdd is only 500 g b and frame and bite was maximum so reset frame rate and bite now it's 15 fps frame and 512 bitrate and resolution is 960/576 . all working ok. also check hdd error beep sound and also vedeo loss beep sound activate .																								
Complain Operator :	Desktop - Apurva Vajaria																								
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Previous Complain History :			
	Date Time	Technician Name	Remark
	09-09-2021 11:17:27	YogeshDesai	ppm work completed all camera working ok recording on to all cameras connected. hik connect software added in Vicky sir phone. software working.
	09-09-2021 11:16:51	YogeshDesai	New 8 channel dvr installed . password vk@12345. all seven camera are working. DVR is online recording is on for all seven camera connected