




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3810																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9819937959																								
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																					
Ticket Type :	Complain	Date & Time :	09-09-2021 11:17:27																						
Vendor Details :																									
Company Name/Client Name :	VK Gems-Bkc	Customer's Mobile :	9819937959	Name :	Vicky Siddhapara																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Ppm																								
Complain :	CCTV																								
Technician Comment :	ppm work completed all camera working ok recording on to all cameras connected. hik connect software added in Vicky sir phone. software working.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	ppm work completed all camera working ok recording on to all cameras connected. hik connect software added in Vicky sir phone. software working.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-09-2021 03:51:10</td><td>YogeshDesai</td><td>Completed</td><td>ppm work completed all camera working ok recording on to all cameras connected. hik connect software added in Vicky sir phone. software working.</td><td></td></tr><tr><td>09-09-2021 11:22:01</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>09-09-2021 11:17:27</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-09-2021 03:51:10	YogeshDesai	Completed	ppm work completed all camera working ok recording on to all cameras connected. hik connect software added in Vicky sir phone. software working.		09-09-2021 11:22:01	YogeshDesai	New		-	09-09-2021 11:17:27	YogeshDesai	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-09-2021 11:16:51</td><td>YogeshDesai</td><td>New 8 channel dvr installed . password vk@12345. all seven camera are working. DVR is online recording is on for all seven camera connected</td></tr><tr><td>09-08-2021 11:06:18</td><td>Ravi Rajbhar</td><td>cable check DVR to rauoter cable ok and both side RJ 45 cripind done but not available steric IP DVR IP - 192 .186.1.123 port 8001/81/554 DVR password - 12345 recording check 20/7/21 to 9/8/21 rauoter user and password missing</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-09-2021 11:16:51	YogeshDesai	New 8 channel dvr installed . password vk@12345. all seven camera are working. DVR is online recording is on for all seven camera connected	09-08-2021 11:06:18	Ravi Rajbhar	cable check DVR to rauoter cable ok and both side RJ 45 cripind done but not available steric IP DVR IP - 192 .186.1.123 port 8001/81/554 DVR password - 12345 recording check 20/7/21 to 9/8/21 rauoter user and password missing											
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