

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE13539 |                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|----------------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|---------------------|------------|------------------------------------------------------------------------------|---------------------|---------------|----------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Complaint Mob. No. :             | 9819937959                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Technician Name :                | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                              | Technician Mobile :              | 8454016444                                                                            |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Ticket Type :                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                            | Date & Time :                                                                | 13-12-2024 02:42:28              |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Company Name/Client Name :       | VK Gems-Bkc                                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                                                          | 9819937959                       | Name :                                                                                | Vicky Siddhapara |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Mumbai , , , , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                              | Type :                           |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Product Name :                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Complain :                       | 1 new camera need to install                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Technician Comment :             | 1 dome camera install working ok                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Remark :                         | 1 dome camera install working ok                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Status History :                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-12-2024 04:19:44</td><td>Sonu Kumar</td><td>Completed</td><td>1 dome camera install working ok</td><td></td></tr><tr><td>13-12-2024 02:42:40</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                              |                                  |                                                                                       |                  | Date Time | Technician Name | Status | Remark              | Sign       | 13-12-2024 04:19:44                                                          | Sonu Kumar          | Completed     | 1 dome camera install working ok |  | 13-12-2024 02:42:40 | Sonu Kumar | New |  | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                       | Remark                           | Sign                                                                                  |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| 13-12-2024 04:19:44              | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                    | 1 dome camera install working ok |  |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| 13-12-2024 02:42:40              | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                          |                                  | -                                                                                     |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| Previous Complain History :      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-12-2024 10:20:34</td><td>Sonu Kumar</td><td>Cctv ppm done and camera no 2 pinkij issue need to change analog dome camera</td></tr><tr><td>12-09-2024 04:06:55</td><td>SantoshPathak</td><td></td></tr></tbody></table>                                                                                                                    |                                                                              |                                  |                                                                                       |                  | Date Time | Technician Name | Remark | 12-12-2024 10:20:34 | Sonu Kumar | Cctv ppm done and camera no 2 pinkij issue need to change analog dome camera | 12-09-2024 04:06:55 | SantoshPathak |                                  |                                                                                       |                     |            |     |  |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                       |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| 12-12-2024 10:20:34              | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                          | Cctv ppm done and camera no 2 pinkij issue need to change analog dome camera |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |
| 12-09-2024 04:06:55              | SantoshPathak                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                              |                                  |                                                                                       |                  |           |                 |        |                     |            |                                                                              |                     |               |                                  |                                                                                       |                     |            |     |  |   |