




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11628</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9819937959																			
<b>Technician Name :</b>	Neeraj Chauhan		<b>Technician Mobile :</b>	8898885764																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	13-05-2024 11:03:26																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	VK Gems-Bkc	Customer's Mobile :	9819937959	Name :	Vicky Siddhapara															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	dVR beep sound issue and not able to check playback in mobile																			
<b>Technician Comment :</b>	Dvr beep sound issue solved and hard disk not working and 6 tb Hard collect and send to office																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Dvr beep sound issue solved and hard disk not working and 6 tb Hard collect and send to office																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-05-2024 04:40:27</td><td>Neeraj Chauhan</td><td>Completed</td><td>Dvr beep sound issue solved and hard disk not working and 6 tb Hard collect and send to office</td><td></td></tr><tr><td>13-05-2024 06:04:25</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-05-2024 04:40:27	Neeraj Chauhan	Completed	Dvr beep sound issue solved and hard disk not working and 6 tb Hard collect and send to office		13-05-2024 06:04:25	Neeraj Chauhan	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-05-2024 03:49:18</td><td>TauseephRaza</td><td>Repair HDD install</td></tr><tr><td>30-04-2024 11:04:09</td><td>Atique Salmani</td><td>Chek camera nmr 1 from dvr end BNC connector propr and working ok on under observation.</td></tr></tbody></table>					Date Time	Technician Name	Remark	22-05-2024 03:49:18	TauseephRaza	Repair HDD install	30-04-2024 11:04:09	Atique Salmani	Chek camera nmr 1 from dvr end BNC connector propr and working ok on under observation.						
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