

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4337																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9820974083																																		
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																															
Ticket Type :	Call Basis	Date & Time :	06-12-2021 12:15:57																																
Vendor Details :																																			
Company Name/Client Name :	Sahajanand Developers	Customer's Mobile :	9820974083	Name :	Vicky - Viranchi - Chirag																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	Time And Attendance																																		
Complain :	cannot connect device with software																																		
Technician Comment :	drivers firmware update and all working ok																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	drivers firmware update and all working ok																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-12-2021 06:14:01</td><td>Siddhesh Chavan</td><td>Completed</td><td>drivers firmware update and all working ok</td><td></td></tr><tr><td>15-12-2021 05:33:10</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>06-12-2021 02:38:11</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>need to update firmware</td><td></td></tr><tr><td>06-12-2021 12:16:20</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>06-12-2021 12:15:57</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-12-2021 06:14:01	Siddhesh Chavan	Completed	drivers firmware update and all working ok		15-12-2021 05:33:10	Siddhesh Chavan	New		-	06-12-2021 02:38:11	Siddhesh Chavan	Work Pending	need to update firmware		06-12-2021 12:16:20	Siddhesh Chavan	New		-	06-12-2021 12:15:57	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-01-2022 04:36:43</td><td>Siddhesh Chavan</td><td>Change the IP Setting & Connector change and machine working ok</td></tr><tr><td>30-10-2021 04:56:47</td><td>Siddhesh Chavan</td><td>punching working ok and log downloading and all working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	12-01-2022 04:36:43	Siddhesh Chavan	Change the IP Setting & Connector change and machine working ok	30-10-2021 04:56:47	Siddhesh Chavan	punching working ok and log downloading and all working ok																					
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