## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE1351   |  |                     |  |                   |       |                                 |  |
|-----------------------------------|--|---------------------|--|-------------------|-------|---------------------------------|--|
| Priority:                         | Low  |                     |  |                   |       |                                 |  |
| Created By:                       | Admin - Apurva Vajaria   |                     |  |                   |       |                                 |  |
| Complaint Mob.<br>No. :           | 9820974083   |                     |  |                   |       |                                 |  |
| Technician Name                   | Sachin Pawar   |                     | Technician :   | Technician Mobile |       | 8080922981                      |  |
| Ticket Type :                     | Complain   | Date & Time :       | 11-03-2020 11:53:56  |                   |       |                                 |  |
| Vendor Details :                  |  |                     |  |                   |       |                                 |  |
| Company<br>Name/Client Name<br>:  | Sahajanand<br>Developers   | Customer's Mobile : | 9820974083   |                   | Name: | Vicky -<br>Viranchi -<br>Chirag |  |
| Address:                          |  |                     |  |                   |       |                                 |  |
| Mumbai , , , , Maharashtra        |  |                     |  |                   |       |                                 |  |
| AMC Details :                     |  |                     |  |                   |       |                                 |  |
| Expiry Date :                     | 01-01-1970 05:30:00  |                     | Type:  | Type:             |       |                                 |  |
| <b>Product Name:</b>              | Time And Attendance  |                     |  |                   |       |                                 |  |
| Complain:                         | Need to generate license key Chargeable basis 750+gst bill need to send aftr work completion           |                     |  |                   |       |                                 |  |
| Technician<br>Comment :           | licences key updated and new software is installed bcoz old ver soft getting issue attended via remote |                     |  |                   |       |                                 |  |
| Complain<br>Operator :            | Desktop - Apurva Vajaria   |                     |  |                   |       |                                 |  |
| Remark:                           | licences key updated and new software is installed bcoz old ver soft getting issue attended via remote |                     |  |                   |       |                                 |  |
| Status History :                  | Date Time  | Technician Nam      | ne Status  | Remark            |       | Sign                            |  |
|                                   | 12-03-2020 12:53:05  | SachinPawar         | Completed licences key updated and new software is installed bcoz old ver soft getting issue attended via remote   |                   |       |                                 |  |
|                                   | 12-03-2020 11:17:00  | SachinPawar         | New  |                   |       | -                               |  |
|                                   | 11-03-2020 11:53:57  | SachinPawar         | New  |                   |       | -                               |  |
| Previous<br>Complain History<br>: | Date Time  | Technician Name     | Remark   |                   |       |                                 |  |
|                                   | 22-03-2022 10:38:31  | Atique Salmani      | all cctv system remooved epbax door access smoke detector fire panel intrusion pannel door sensor .all material kept in sajanand office . all lock also remooved . |                   |       |                                 |  |
|                                   | 12-01-2022 04:36:43  | Siddhesh Chavan     | Change the IP Setting & Connector change and machine working ok  |                   |       |                                 |  |