B K Infotech

Service Status Details : BK1481					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9920877115				
Technician Name :	Shubham Bhojne		**Technician Mobile :**	9136841707	
Ticket Type :	Complain	**Date & Time :**	06-01-2020 11:29:06		
Vendor Details :					
Company Name/Client Name :	VATit Consultants Pvt Ltd	Customer's Mobile :	9920877115	Name :	Vat It Tanvi
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Antivirus				
Complain :	scanner issue				
Technician Comment :	machine pickup				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	machine pickup				

Status History :

Date Time	Technician Name	Status	Remark	Sign
06-01-2020 04:58:32	ShubhamBhojne	Work Pending	machine pickup	
06-01-2020 11:29:19	ShubhamBhojne	New		-
06-01-2020 11:29:07	ShubhamBhojne	New		-

Previous Complain History :

Date Time	Technician Name	Remark
14-01-2020 11:02:57	Mayur Pitale	old mail pst problem solved now all working fine tested by user
09-01-2020 11:29:06	ShubhamBhojne	9 system setup outlook configure and office activated printer scanner issue was not resolve successfully other work was done