




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE852</b> |  |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
|---------------------------------------|--|---|--|---|-------------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|----------------|---|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|--------------|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                     | High   |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                   | Admin - Apurva Vajaria   |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>           | 7045879751   |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>              | Siddhesh Chavan  |   | <b>Technician Mobile :</b>   | 8080922985  |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                  | Complain   | <b>Date &amp; Time :</b>  | 03-01-2020 05:43:52  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>               |  |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| Company Name/Client Name :            | Parija Apartment   | Customer's Mobile :   | 7045879751   | Name :  | Vaswani Sir |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Address :</b>                      |  |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra            |  |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                  |  |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| Expiry Date :                         | 19-01-2020 12:00:00  |   | Type :   | Non-Comprehensive   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                 | CCTV   |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                     | need to bring DVR in OFc and need to send to service centre  |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>           | new dvr install and frame rate and bit rate set time and date set and working ok   |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>            | Desktop - Apurva Vajaria   |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                       | new dvr install and frame rate and bit rate set time and date set and working ok   |   |  |   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| <b>Status History :</b>               | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-01-2020 11:29:52</td><td>Siddhesh Chavan</td><td>Completed</td><td>new dvr install and frame rate and bit rate set time and date set and working ok</td><td></td></tr><tr><td>18-01-2020 10:21:58</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>08-01-2020 04:04:40</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>08-01-2020 04:04:31</td><td>Siddhesh Chavan</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>03-01-2020 05:43:53</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |  |   |             | Date Time | Technician Name | Status | Remark              | Sign           | 18-01-2020 11:29:52   | Siddhesh Chavan     | Completed      | new dvr install and frame rate and bit rate set time and date set and working ok  |  | 18-01-2020 10:21:58 | Siddhesh Chavan | New |  | - | 08-01-2020 04:04:40 | Siddhesh Chavan | New |  | - | 08-01-2020 04:04:31 | Siddhesh Chavan | Work Pending |  | - | 03-01-2020 05:43:53 | Siddhesh Chavan | New |  | - |
| Date Time                             | Technician Name  | Status  | Remark   | Sign  |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| 18-01-2020 11:29:52                   | Siddhesh Chavan  | Completed   | new dvr install and frame rate and bit rate set time and date set and working ok |  |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| 18-01-2020 10:21:58                   | Siddhesh Chavan  | New   |  | -   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
| 08-01-2020 04:04:40                   | Siddhesh Chavan  | New   |  | -   |             |           |                 |        |                     |                |   |                     |                |   |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
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| <b>Previous Complain History :</b>    | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-01-2020 11:27:01</td><td>Atique Salmani</td><td>one camera back side not working check and issue resolved and nowvall cctv system working ok.</td></tr><tr><td>19-08-2019 12:11:39</td><td>Atique Salmani</td><td>there is camera end issue joint of camera rushted as a fungus so cut the cable and reconnection and also angel set and also recording symbol on display playback didn't check becoz mouse not available at site. ita camera no. 3and maingate ne security table</td></tr></tbody></table>  |   |  |   |             | Date Time | Technician Name | Remark | 23-01-2020 11:27:01 | Atique Salmani | one camera back side not working check and issue resolved and nowvall cctv system working ok. | 19-08-2019 12:11:39 | Atique Salmani | there is camera end issue joint of camera rushted as a fungus so cut the cable and reconnection and also angel set and also recording symbol on display playback didn't check becoz mouse not available at site. ita camera no. 3and maingate ne security table |   |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |              |  |   |                     |                 |     |  |   |
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