## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE14601  |  |                        |  |  |             |  |
|-----------------------------------|--|------------------------|--|--|-------------|--|
| Priority:                         | Low  |                        |  |  |             |  |
| Created By:                       | Admin - Apurva Vajaria   |                        |  |  |             |  |
| Complaint Mob.<br>No. :           | 7045879751   |                        |  |  |             |  |
| Technician Name                   | Chandan Yadav  |                        | Technician Mol   | <b>obile</b> 9833262842  |             |  |
| Ticket Type :                     | Complain   | Date & Time :          | 26-04-2025 10:52:50  |  |             |  |
| Vendor Details :                  |  |                        |  |  |             |  |
| Company<br>Name/Client Name<br>:  | Parija Apartment   | Customer's<br>Mobile : | 7045879751   | Name :   | Vaswani Sir |  |
| Address:                          |  |                        |  |  |             |  |
| Mumbai,,,, Maharashtra            |  |                        |  |  |             |  |
| AMC Details :                     |  |                        |  |  |             |  |
| Expiry Date :                     | 19-01-2021 12:00:00  |                        | Type: Non-Comprehensive  |  |             |  |
| <b>Product Name:</b>              | CCTV   |                        |  |  |             |  |
| Complain:                         | 2 camera off issue   |                        |  |  |             |  |
| Technician<br>Comment :           | two camera not working. out side camera problem 1 st floor camera cakble problem and cakble mitter $40\ \mathrm{mitter}$ . |                        |  |  |             |  |
| Complain<br>Operator :            | Desktop - Apurva Vajaria   |                        |  |  |             |  |
| Remark:                           | two camera not working. out side camera problem 1 st floor camera cakble problem and cakble mitter $40\ \mathrm{mitter}$ . |                        |  |  |             |  |
| <b>Status History:</b>            | Date Time  | Technician Name        | Status   | Remark   | Remark Sign |  |
|                                   | 26-04-2025 04:01:17  | ChandanYadav           | Work<br>Pending  | two camera not working<br>out side camera problet<br>1 st floor camera cakble<br>problem and cakble<br>mitter 40 mitter. | m 210-0     |  |
|                                   | 26-04-2025 02:30:11  | ChandanYadav           | New  |  | -           |  |
|                                   | 26-04-2025 10:53:10  | ChandanYadav           | New  |  | -           |  |
| Previous<br>Complain History<br>: | Date Time  | Technician Name        | Remark   |  |             |  |
|                                   | 13-05-2025 09:54:41  | Atique Salmani         | 22 meter cat6 c condute cabling done and back side one camera changed with new connector and 4*4 box also changed all ok |  |             |  |
|                                   | 28-02-2025 03:43:45  | SantoshPathak          | recording seen done By Pratik  |  |             |  |
|                                   |  |                        |  |  |             |  |