




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1242																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7302164654																								
Technician Name :	Sachin Pawar		Technician Mobile :	8080922981																					
Ticket Type :	Complain	Date & Time :	28-02-2020 11:13:28																						
Vendor Details :																									
Company Name/Client Name :	Taj Hotel Santacruz	Customer's Mobile :	7302164654	Name :	Varsha Mam																				
Address :																									
Mumbai , Santacruz East, Mumbai, Maharashtra, India , , 400099 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Intercom																								
Complain :	need to add sim in 2 pannel																								
Technician Comment :	done																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	done																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-03-2020 10:04:19</td><td>SachinPawar</td><td>Completed</td><td>done</td><td></td></tr><tr><td>28-02-2020 11:13:36</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>28-02-2020 11:13:29</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-03-2020 10:04:19	SachinPawar	Completed	done		28-02-2020 11:13:36	SachinPawar	New		-	28-02-2020 11:13:29	SachinPawar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-02-2020 11:36:47</td><td>ZainulShaikh</td><td>in 4th and 5th flr panel sim card change and gsm configuration done. 3 new nos added and 1 removed. in new sim sms configuration Activation pending from distributor side. in 344 room both bus module change now loss issue solved. in 539 room tmp issue solved but still under observation. 351 and 642 glass door lock from client side</td></tr><tr><td>08-02-2020 10:20:33</td><td>SachinPawar</td><td>below mention rooms are serviced 551 439 451 644 643 351 643 -mc sensor changed.(JA111H) 351 - mc removed by client bcoz window alignment is not proper so that window is fixed by client.</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-02-2020 11:36:47	ZainulShaikh	in 4th and 5th flr panel sim card change and gsm configuration done. 3 new nos added and 1 removed. in new sim sms configuration Activation pending from distributor side. in 344 room both bus module change now loss issue solved. in 539 room tmp issue solved but still under observation. 351 and 642 glass door lock from client side	08-02-2020 10:20:33	SachinPawar	below mention rooms are serviced 551 439 451 644 643 351 643 -mc sensor changed.(JA111H) 351 - mc removed by client bcoz window alignment is not proper so that window is fixed by client.											
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