## Vallabh Enterprises

 $\label{eq:conditional} \textbf{Regd. Office}: 401, shanti kutir, shivaji road, near thakur international school, kandivali (west) mumbai - 400067 \\ \text{Support}: | \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in}$ 

Service Status Details : VE7064							
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	7738060383						
Technician Name :	Yogesh Desai		Te	chnician Mobile	an <b>Mobile</b> 8080922963		
Ticket Type:	Complain	Date & Tim	<b>e</b> : 10	-12-2022 02:31:40			
Vendor Details :							
Company Name/Client Name :	Almond & Alcacia Mahavir Kalpavruksh H&I Wing	- Customer's I	Mobile 77	38060383	Name :	Vandana Madam	
Address:							
thane , , , , Maharashtra							
AMC Details :							
Expiry Date :	01-01-1970 05:30:00			e:			
<b>Product Name:</b>	CCTV						
Complain:	Almond and alcacia TV off issue						
Technician Comment :	Main electric supply which was given to both dvr if almond and Alcacia was off from meter room so cameras was not visible on both wings . cameras were off from 9 th of December from 10 am onwards therefore there will no recording available of both DVRs Now both DVRs are working and cameras can be viewed on tv recording is also on of both DVRs in both almond and Alcacia.						
Complain Operator :	Desktop - Apurva Vajaria						
Remark :	Main electric supply which was given to both dvr if almond and Alcacia was off from meter room so cameras was not visible on both wings . cameras were off from 9 th of December from 10 am onwards therefore there will no recording available of both DVRs Now both DVRs are working and cameras can be viewed on tv recording is also on of both DVRs in both almond and Alcacia.						
<b>Status History:</b>	Date Time	Technician Name	Status	Re	mark	Sign	
	10-12-2022 03:53:17	YogeshDesai	Completed	Main electric supp to both dvr if almo off from meter roo not visible on both were off from 9 th 10 am onwards the recording available both DVRs are wo can be viewed on a on of both DVRs in Alcacia.	and and Alcacia way om so cameras way om so cameras of December fron erefore there will e of both DVRs No rking and cameras tv recording is als	n no ow s	
	10-12-2022 02:31:49	YogeshDesai	New			-	

Previous Complain History:

Date Time	Technician Name	Remark
20-12-2022 10:05:03	Shiva Meena	Wark complete and adpatar demeg
28-10-2022 10:51:47	Atique Salmani	new hdmi extender installation done working ok.