

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6519</b> |                                                                                                                                                                                                                                                                                                                                                                                                   |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|----------------------------|--------|---------------|-----------|-----------------|--------|---------------------|------------|----------------------------------------|---------------------|-------------|------------------------------------|---|---------------------|--|--------------|--|---|---------------------|--|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                               |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                            |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 7738060383                                                                                                                                                                                                                                                                                                                                                                                        |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Technician Name :</b>               |                                                                                                                                                                                                                                                                                                                                                                                                   |                                        | <b>Technician Mobile :</b> |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>               | 06-10-2022 05:09:08        |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                   |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| Company Name/Client Name :             | Almond & Alcacia - Mahavir Kalpavruksh H&I Wing                                                                                                                                                                                                                                                                                                                                                   | Customer's Mobile :                    | 7738060383                 | Name : | Vandana Madam |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                   |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| thane , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                   |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                   |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                               |                                        | Type :                     |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Complain :</b>                      | TV off issue                                                                                                                                                                                                                                                                                                                                                                                      |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                   |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                          |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Remark :</b>                        | dilshad visited cctv room power issue 08.10.2022 - dvr reconnect hdmi cable                                                                                                                                                                                                                                                                                                                       |                                        |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-10-2022 07:45:06</td><td></td><td>Completed</td><td></td><td>-</td></tr><tr><td>12-10-2022 07:41:54</td><td></td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>06-10-2022 05:09:08</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                        |                            |        |               | Date Time | Technician Name | Status | Remark              | Sign       | 12-10-2022 07:45:06                    |                     | Completed   |                                    | - | 12-10-2022 07:41:54 |  | Work Pending |  | - | 06-10-2022 05:09:08 |  | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                   | Status                                 | Remark                     | Sign   |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| 12-10-2022 07:45:06                    |                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                              |                            | -      |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| 12-10-2022 07:41:54                    |                                                                                                                                                                                                                                                                                                                                                                                                   | Work Pending                           |                            | -      |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| 06-10-2022 05:09:08                    |                                                                                                                                                                                                                                                                                                                                                                                                   | New                                    |                            | -      |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-09-2022 12:19:22</td><td>Sonu Kumar</td><td>almond all ready all camera working ok</td></tr><tr><td>06-09-2022 10:03:41</td><td>Shiva Meena</td><td>1 vdp installed done Wark complete</td></tr></tbody></table>                                                                        |                                        |                            |        |               | Date Time | Technician Name | Remark | 15-09-2022 12:19:22 | Sonu Kumar | almond all ready all camera working ok | 06-09-2022 10:03:41 | Shiva Meena | 1 vdp installed done Wark complete |   |                     |  |              |  |   |                     |  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                 |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| 15-09-2022 12:19:22                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                        | almond all ready all camera working ok |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |
| 06-09-2022 10:03:41                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                       | 1 vdp installed done Wark complete     |                            |        |               |           |                 |        |                     |            |                                        |                     |             |                                    |   |                     |  |              |  |   |                     |  |     |  |   |