Vallabh Enterprises

Service Status Details : VE5998					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	7738060383				
Technician Name :	Shiva Meena		**Technician Mobile :**	7489567735	
Ticket Type :	Complain	**Date & Time :**	21-07-2022 10:46:52		
Vendor Details :					
Company Name/Client Name :	Almond & Alcacia - Mahavir Kalpavruksh H&I Wing	Customer's Mobile :	7738060383	Name :	Vandana Madam
Address :					
thane , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	VDP				
Complain :	Flat No. 804 vdp not working				
Technician Comment :	1 adptar installed done vdp ok and 1 years warranty 24/07/2022 chesh 550				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1 adptar installed done vdp ok and 1 years warranty 24/07/2022 chesh 550				

Status History :

Date Time	Technician Name	Status	Remark	Sign
24-07-2022 04:51:43	Shiva Meena	Completed	1 adptar installed done vdp ok and 1 years warranty 24/07/2022 chesh 550	
24-07-2022 02:33:11	Shiva Meena	New		-
22-07-2022 12:23:43	Shiva Meena	Work Pending		-
21-07-2022 10:47:14	Shiva Meena	New		-
21-07-2022 10:46:52	Shiva Meena	New		-

Previous Complain History :

Date Time	Technician Name	Remark
05-07-2022 02:42:05	ChandanYadav	Dvr working ok and viewing on tv is working properly Have Kept under observation
05-07-2022 02:36:04	ChandanYadav	Alcacia 303 vdp complaint attended on chargeable basis but client not pay visit charge. (Comaplaint is-volume settings issue from client side- visited by chandan --resolved by enable to disable setting done. This matter is also Informed in damji shamji office to virendra sir he said next time dont attend complaint of this flat)