

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4639																																													
Priority :	Low																																												
Created By :	Admin - Apurva Vajaria																																												
Complaint Mob. No. :	7738060383																																												
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																																									
Ticket Type :	Complain	Date & Time :	22-01-2022 12:07:42																																										
Vendor Details :																																													
Company Name/Client Name :	Almond & Alcacia - Mahavir Kalpavruksh H&I Wing	Customer's Mobile :	7738060383	Name :	Vandana Madam																																								
Address :																																													
thane , , , , Maharashtra																																													
AMC Details :																																													
Expiry Date :	01-01-1970 05:30:00		Type :																																										
Product Name :	VDP																																												
Complain :	Alcacia 1503 - vDP noise issue																																												
Technician Comment :	vedeo door phone adaptor changed and working ok.																																												
Complain Operator :	Desktop - Apurva Vajaria																																												
Remark :	vedeo door phone adaptor changed and working ok.																																												
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-06-2022 05:47:23</td><td>Atique Salmani</td><td>Completed</td><td>vedeo door phone adaptor changed and working ok.</td><td></td></tr><tr><td>25-06-2022 04:00:41</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>19-02-2022 02:21:32</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>12-02-2022 10:36:59</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>22-01-2022 06:14:23</td><td>Atique Salmani</td><td>Client Side</td><td>check the screen and thre is use cable cat 5 sobita noise issue we checked by saprate cat6 cable it's working proper so cable need to changed .</td><td></td></tr><tr><td>22-01-2022 12:07:57</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>22-01-2022 12:07:42</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-06-2022 05:47:23	Atique Salmani	Completed	vedeo door phone adaptor changed and working ok.		25-06-2022 04:00:41	Atique Salmani	New		-	19-02-2022 02:21:32	Atique Salmani	New		-	12-02-2022 10:36:59	Atique Salmani	New		-	22-01-2022 06:14:23	Atique Salmani	Client Side	check the screen and thre is use cable cat 5 sobita noise issue we checked by saprate cat6 cable it's working proper so cable need to changed .		22-01-2022 12:07:57	Atique Salmani	New		-	22-01-2022 12:07:42	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	09-06-2022 02:36:55	YogeshDesai	PPM of cctv , intercom , vdp done all cameras are working ok with proper recording and playback also showing intercom and vdp ni complain and issue in both wings of almond and alacia.all porperly working.
	09-06-2022 02:36:27	YogeshDesai	Almond lobby tv kept under observation as it is working properly all camera canbe viewed on tv