

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2934																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	7738060383																								
Technician Name :	Neeraj Chauhan		Technician Mobile :	8898885764																					
Ticket Type :	Complain	Date & Time :	02-04-2021 03:11:20																						
Vendor Details :																									
Company Name/Client Name :	Mahavir Kalpavruksh Oak & Tulip	Customer's Mobile :	7738060383	Name :	Vandana Madam																				
Address :																									
Mumbai , , , 400077 , Maharashtra																									
AMC Details :																									
Expiry Date :	28-02-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Ppm																								
Complain :	CCTV																								
Technician Comment :	1 dvr configuration check and lift camera issue (tulip) 2 dvr resolution not mat Led TV and dvr system checking pending																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	1 dvr configuration check and lift camera issue (tulip) 2 dvr resolution not mat Led TV and dvr system checking pending																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-04-2021 04:46:41</td><td>Neeraj Chauhan</td><td>Work Pending</td><td>1 dvr configuration check and lift camera issue (tulip) 2 dvr resolution not mat Led TV and dvr system checking pending</td><td></td></tr><tr><td>02-04-2021 03:11:30</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>02-04-2021 03:11:20</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-04-2021 04:46:41	Neeraj Chauhan	Work Pending	1 dvr configuration check and lift camera issue (tulip) 2 dvr resolution not mat Led TV and dvr system checking pending		02-04-2021 03:11:30	Neeraj Chauhan	New		-	02-04-2021 03:11:20	Neeraj Chauhan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-12-2021 11:53:57</td><td>Atique Salmani</td><td>Damji shamji 16 channel dvr Model.ids _7216HQHI-M2/S Sr.15697634 WCVU 1 T.B. HDD 10 days recording available Frame 15 /bitrate 512. 10 cameras connected Monitor issue 3 SMPS 12 volt 2 amps 1 SMPS changed new 12 volt 5 amps all working ok.</td></tr><tr><td>26-10-2021 01:11:57</td><td>Ravi Rajbhar</td><td>ppm done off CCTV all ok working done and monitoring viewing issue resolved oak wing vdp all ok working tulip/oak society member - janhavi mdm email id oaktulipchsmanger@gmail.com janhavi mdm -7620099321</td></tr></tbody></table>					Date Time	Technician Name	Remark	30-12-2021 11:53:57	Atique Salmani	Damji shamji 16 channel dvr Model.ids _7216HQHI-M2/S Sr.15697634 WCVU 1 T.B. HDD 10 days recording available Frame 15 /bitrate 512. 10 cameras connected Monitor issue 3 SMPS 12 volt 2 amps 1 SMPS changed new 12 volt 5 amps all working ok.	26-10-2021 01:11:57	Ravi Rajbhar	ppm done off CCTV all ok working done and monitoring viewing issue resolved oak wing vdp all ok working tulip/oak society member - janhavi mdm email id oaktulipchsmanger@gmail.com janhavi mdm -7620099321											
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