

Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE13868																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9920900411																			
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																
Ticket Type :	Complain	Date & Time :	20-01-2025 01:51:31																	
Vendor Details :																				
Company Name/Client Name :	Ingram Vikhroli	Customer's Mobile :	9920900411	Name :	Vaishali Madam															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	NVR 2 Backup issue																			
Technician Comment :	Recording storage settings done Under observation for some days																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Recording storage settings done Under observation for some days																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-01-2025 11:12:00</td><td>MayurYadav</td><td>Completed</td><td>Recording storage settings done Under observation for some days</td><td></td></tr><tr><td>27-01-2025 10:47:19</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-01-2025 11:12:00	MayurYadav	Completed	Recording storage settings done Under observation for some days		27-01-2025 10:47:19	MayurYadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-01-2025 11:30:39</td><td>MayurYadav</td><td>Recording issue check Settings done under observation</td></tr><tr><td>21-09-2024 12:01:56</td><td>MayurYadav</td><td>4 nos 10 tb hdd install in 2 nvr 2 camera issue solve 1 camera password issue and one camera connection issue solve Framerate bitrate settings done 2 nos camera and 4 nos rj45 connector handover to client</td></tr></tbody></table>					Date Time	Technician Name	Remark	16-01-2025 11:30:39	MayurYadav	Recording issue check Settings done under observation	21-09-2024 12:01:56	MayurYadav	4 nos 10 tb hdd install in 2 nvr 2 camera issue solve 1 camera password issue and one camera connection issue solve Framerate bitrate settings done 2 nos camera and 4 nos rj45 connector handover to client						
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