## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE7866  |  |                        |   |   |   |      |  |
|----------------------------------|--|------------------------|---|---|---|------|--|
| Priority:                        | Low  |                        |   |   |   |      |  |
| Created By:                      | Admin - Apurva Vajaria   |                        |   |   |   |      |  |
| Complaint Mob.<br>No. :          | 9167588545   |                        |   |   |   |      |  |
| Technician Name                  | Siddhesh Chavan  |                        | Technician  | n Mobile 8080922985   |   |      |  |
| Ticket Type:                     | Complain   | Date & Time:           | 14-03-2023 03:52:41   |   |   |      |  |
| Vendor Details :                 |  |                        |   |   |   |      |  |
| Company<br>Name/Client Name<br>: | Vimla Villa<br>Vaibhav Sir<br>Home   | Customer's Mobile<br>: | 9167588545 Name:  |   | Vaibhav Doshi   |      |  |
| Address:                         |  |                        |   |   |   |      |  |
| Mumbai , , , , Maharashtra       |  |                        |   |   |   |      |  |
| AMC Details :                    | C Details :  |                        |   |   |   |      |  |
| Expiry Date :                    | 01-01-1970 05:30:  | Type:                  |   |   |   |      |  |
| <b>Product Name:</b>             | CCTV   |                        |   |   |   |      |  |
| Complain:                        | Automatically sometime it becomes no link for all the cameras                                    |                        |   |   |   |      |  |
| Technician<br>Comment :          | all camera working ok and NVR to switch one rj $45$ pachcode change and system under observation |                        |   |   |   |      |  |
| Complain<br>Operator :           | Desktop - Apurva Vajaria   |                        |   |   |   |      |  |
| Remark:                          | all camera working ok and NVR to switch one rj45 pachcode change and system under observation    |                        |   |   |   |      |  |
| <b>Status History:</b>           | Date Time  | Technician Name        | Status  | Remark Sign   |   | Sign |  |
|                                  | 14-03-2023 05:54:21  | Siddhesh Chavan        | Completed   | NVR to sw   | working ok and<br>vitch one rj45<br>change and system<br>ervation |      |  |
|                                  | 14-03-2023 03:52:47  | ' Siddhesh Chavan      | New   |   |   | -    |  |
| Previous<br>Complain History     | Date Time  | Technician Name        |   | Remark  |   |      |  |
| :                                | 08-03-2023 11:41:16  | i Ravi Rajbhar         | day going on i<br>Video door ph                                       | Ppm done of cctv camera All camera cleen recoding check 34 day going on in nvr user - admin Password - admin@123 Video door phone both floor (6/1) ok working done check our side with client |   |      |  |
|                                  | 18-10-2022 07:21:04  | MayurYadav             | vdp start working for 1 st floor cctv ppm done hdd ok<br>recording ok |   |   |      |  |