

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6171</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------|------------|---------------|-----------|-----------------|--------|---------------------|-----------------|---------------------------------------------------------------------------------|---------------------|------------|----------------------------|---|---------------------|------------------|-----|--|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9167588545                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Name :</b>               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                 | <b>Technician Mobile :</b> | 9664609225 |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                        | 12-08-2022 12:31:21        |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Company Name/Client Name :             | Vimla Villa Vaibhav Sir Home                                                                                                                                                                                                                                                                                                                                                                                                             | Customer's Mobile :                                                             | 9167588545                 | Name :     | Vaibhav Doshi |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                 | <b>Type :</b>              |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain :</b>                      | Recording is seen of only 15 days as previously it was 1 month approx need to check                                                                                                                                                                                                                                                                                                                                                      |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Remark :</b>                        | recording issue 19 days show changed bitrate 1024 set all camera time and date set.                                                                                                                                                                                                                                                                                                                                                      |                                                                                 |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-08-2022 06:16:37</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>12-08-2022 12:31:38</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>12-08-2022 12:31:22</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                 |                            |            |               | Date Time | Technician Name | Status | Remark              | Sign            | 16-08-2022 06:16:37                                                             | Prashant Nikalje    | Completed  |                            | - | 12-08-2022 12:31:38 | Prashant Nikalje | New |  | - | 12-08-2022 12:31:22 | Prashant Nikalje | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                          | Remark                     | Sign       |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 16-08-2022 06:16:37                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                       |                            | -          |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 12-08-2022 12:31:38                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                             |                            | -          |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 12-08-2022 12:31:22                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                             |                            | -          |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-07-2022 01:09:50</td><td>Siddhesh Chavan</td><td>2 camera no link issue resolved and 2 camera recmping and camera issue resolved</td></tr><tr><td>23-07-2022 10:08:10</td><td>MayurYadav</td><td>camera no link issue solve</td></tr></tbody></table>                                                                          |                                                                                 |                            |            |               | Date Time | Technician Name | Remark | 28-07-2022 01:09:50 | Siddhesh Chavan | 2 camera no link issue resolved and 2 camera recmping and camera issue resolved | 23-07-2022 10:08:10 | MayurYadav | camera no link issue solve |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                          |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 28-07-2022 01:09:50                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                          | 2 camera no link issue resolved and 2 camera recmping and camera issue resolved |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 23-07-2022 10:08:10                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                               | camera no link issue solve                                                      |                            |            |               |           |                 |        |                     |                 |                                                                                 |                     |            |                            |   |                     |                  |     |  |   |                     |                  |     |  |   |